FREQUENTLY ASKED QUESTIONS

Q: Does PC/Mac Lock work on other manufacturers' keys? Can it work with other device types such as LaCie USB/FireWire drives?

A: PC/Mac Lock only recognizes LaCie USB keys (with the exception of the LaCie MosKeyto).

Q: How do I log on to my computer if I have forgotten my key?

A: Simply use your operating system's username and password.

Q: Does using PC/Mac Lock have an impact on key performance or behavior?

A: None whatsoever.

Q: What if I would like to remove the key and remain logged on?

A: It is possible to disable PC/Mac Lock for 30 minutes or permanently with just one click. See Using PC/Mac Lock.

Q: Would formatting the key prevent PC/Mac Lock from working?

A: No, PC/Mac Lock does not rely on software on the key to work.

Q: Is PC/MAC Lock compatible with Linux?

A: No, it is only compatible with Windows XP, Windows Vista, Windows 7, Mac OS X 10.5 and Mac OS X 10.6.