ALERTS

A LaCie professional server provides administrators with helpful alerts that pertain to the health of Windows workstations on the network as well as the server itself. Alerts can be benign (e.g. optional software update available) or urgent (e.g. failed disk).

EMAIL NOTIFICATION

LaCie suggests that administrators set up email notification for alerts for important information concerning devices on the network:

1. Launch the Dashboard <u>Access the Server</u> and click on the *alerts* link. It will appear as a green circle with a white checkmark or as yellow hazard icon.





2. Click on Set up email notification alerts.

G Alert Viewer			
Organize list 👻	Q Refresh		
Set up email notifie	cation for alerts		

3. Click on the **Enable** button.

Set up email notification for alerts
Set up email notification for alerts
Enable
Email recipients (separate each with a semi-colon):
Example: colin@contoso.com; Sally@contoso.com
To verify your alert email configuration, click Apply and send email. An email will be sent to your email recipients.
Apply and send email
Understanding email notifications for alerts
OK Cancel

4. Enter your email and SMTP in the appropriate fields. Make certain to include the authentication login and password if necessary.

CL 4	TD	C	·
 SIVI	II P	Sett	inds

Example: colin@contoso.com SMTP server name: Example: smtp.contoso.com This server requires a secure connection (SSL) This server requires authentication User name: Password: Nuderstanding and configuring SMTP SMTP Settings	SMTP port: 587
SMTP server name: Example: smtp.contoso.com This server requires a secure connection (SSL) This server requires authentication User name: Password: Understanding and configuring SMTP SMTP Settings	SMTP port: 587
Example: smtp.contoso.com This server requires a secure connection (SSL) This server requires authentication User name: Password: Password: SMTP Settings	587
Example: smtp.contoso.com This server requires a secure connection (SSL) This server requires authentication User name: Password: Duderstanding and configuring SMTP SMTP Settings	
 This server requires a secure connection (SSL) This server requires authentication User name: Password: Password: Understanding and configuring SMTP 	
This server requires authentication User name: Password: Understanding and configuring SMTP SMTP Settings	
User name: Password: Understanding and configuring SMTP SMTP Settings	
Password: Understanding and configuring SMTP	
Password: Understanding and configuring SMTP	
Understanding and configuring SMTP	
Understanding and configuring SMTP	
SMTP Settings	
SMTP Settings	
SMTP Settings	OK Cancel
SMTP Settings	
SMTP Settings	
-	
Simple Mail Transfer Protocol (SMTP) setting	
From amail address:	s

xample: colin@contoso.com	
MTP server name:	SMTP port:
mtp.company.com	587
xample: smtp.contoso.com	
User name: administrator	
Password:	

- 5. Click **OK**.
- 6. You can enter one or more email addresses to test the SMTP settings. Click **Apply and send email**.

×

Image: SMTP Settings	— ———————————————————————————————————
Simple Mail Transfer Protocol (SMTP) settings	
From email address:	
Example: colin@contoso.com	
SMTP server name:	SMTP port:
	587
Example: smtp.contoso.com	
This server requires a secure connection (SSL)	
This server requires authentication	
User name:	
Password:	
Understanding and configuring SMTP	
	OK Cancel

- 7. Click $\boldsymbol{\mathsf{OK}}$ to exit the set up window.
- 8. Click **Close** to exit.

ALERT MESSAGES

In addition to emails, the server will offer visible alerts for users and administrators.

For a user, messages unique to his workstation will appear as the computer boots. Alerts pertaining to backups or system health may be viewed just above the Launchpad icon in the system tray. Users should inform the administrator of the alert.



The administrator can see alerts for the server and all the Windows workstations that have run the Connector. Messages are easy to locate within the Dashboard.



Resolving an Alert

When an alert is visible in the Dashboard, the administrator should click on the yellow triangular icon to read the message. As the example below demonstrates, the Dashboard will help the administrator resolve the alert:

1. The administrator should click on the alert icon to read the message.



2. A window will open offering the list of alerts to resolve.



3. Select one of the alerts on the left side of the window.



4. The server will offer *Tasks* to resolve the issue on the bottom of the alert window. An administrator can click on the link to execute the recommended action or choose to ignore the alert for the moment. In this example, the server would like to **Open Windows Update**.



5. Clicking on the link launches Windows Update, which is familiar to most administrators. From this window, the administrator should run the update to install the most recent version of Windows. Once finished, the alert will be resolved.

"Suspect" Add-ins: LaCie

In order to enhance your server experience, LaCie has included features such as hardware monitoring and Wuala secure online storage. To access these features, the administrator can select the **LaCie** tab in the Dashboard.

Though not inevitable, the administrator may come across a message that marks LaCie as a "suspect" Add-in. Please ignore this warning by closing the window. **Do not choose to disable the LaCie Add-in**.

Safe Mode Settings (Sus	pects found)			
ist of suspect a	idd-ins			
he add-ins in this list ma etermine if an add-in ca	ay have caused the Dashboard to used the problem.	shut down or stop working u	nexpectedly. You can enabl	e and disable add-ins to
o change these settings,	, click the drop-down menu for t	he Dashboard Help icon, and t	then choose the Safe Mode	settings option.
Add-in name	Description	Status	Company	Version
External Add-ins				
aCie	LaCie	Enabled	LaCie SA	1.0.3.0
				Enable

Reactivating a LaCie Tab that has been disabled

To enable a LaCie addin:

1. Go to **Help > Safe mode settings**.



2. Click on the LaCie adding and choose **Enable**.

Windows Home Server 2011	Dashboard			
Home	Livers Computers Serv	er Folders Add-ins	Window	ws Home Server 201
- Home	and Backup and H	Hard Drives		д каск Отісе
			🔇 No alerts 🛛 🏩 Serv	er settings 🔞 Help
Safe Mode Settings (All add	-ins)			
The Dashboard detected the f estart the Dashboard.	ollowing add-ins. You can select one o	or more add-ins, and then en	able or disable them. To	view your changes,
Add-in name	Description	Status	Company	Version
Built-in Add-ins				
Add-ins	Manage add-in programs.	Enabled	Microsoft Corporat	6.1.8800.16395
Computers and Backup	Manage computers, backups	Enabled	Microsoft Corporat	6.1.8800.16385
Hard Drives	View and manage hard drives	Enabled	Microsoft Corporat	6.1.8800.16385
Home	Manage Getting started and c	Enabled	Microsoft Corporat	6.1.8800.16395
	10 1 0.11	Enabled		
Server Folders	view and manage folders on	Enabled	Microsoft Corporat	6.1.8800.16395
Server Folders Users	Manage users accounts and p	Enabled	Microsoft Corporat Microsoft Corporat	6.1.8800.16395 6.1.8800.16395
Server Folders Users External Add-ins	View and manage folders on Manage users accounts and p	Enabled	Microsoft Corporat Microsoft Corporat	6.1.8800.16395 6.1.8800.16395
Server Folders Users External Add-ins LaCie	View and manage roiders on Manage users accounts and p LaCie	Enabled Disabled (Pending restart)	Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16395 6.1.8800.16395 1.0.3.0
Server Folders Users External Add-ins LaCie	View and manage tolders on Manage users accounts and p LaCie	Enabled Disabled (Pending restart)	Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16395 6.1.8800.16395 1.0.3.0
Server Folders Users External Add-ins LaCie	view and manage rolders on Manage users accounts and p LaCie	Enabled Disabled (Pending restart)	Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16395 6.1.8800.16395 1.0.3.0
Server Folders Users External Add-ins LaCie	view and manage toiders on Manage users accounts and p LaCie	Enabled Disabled (Pending restart)	Microsoft Corporat Microsoft Corporat LaCie SA	61.8800.16395 61.8800.16395 1.0.30

3. Click **Close** to exit.

Home U	Isers Computers Serv and Backup and H	er Folders Hard Drives Add-Ins	Vindo	ws Home Server 2
			🔿 Na alasta - 🙆 Sana	or cottings 🗿 Help
Safe Mode Settings (All add-	ins)		W IND alerts 56 Serv	rei settings 😈 Help
List of installed add	d-ins			
he Dashboard detected the fo	ollowing add-ins. You can select one o	or more add-ins, and then e	nable or disable them. To	view your changes,
estart the Dashboard.	,	.,		, <u>,</u> ,
Add-in name	Description	Status	Company	Version
Built-in Add-ins				
Add-ins	Manage add-in programs.	Enabled	Microsoft Corporat	6 1 9900 16205
				0.1.0000.10333
Computers and Backup	Manage computers, backups	Enabled	Microsoft Corporat	6.1.8800.16385
Computers and Backup Hard Drives	Manage computers, backups View and manage hard drives	Enabled Enabled	Microsoft Corporat Microsoft Corporat	6.1.8800.16385 6.1.8800.16385
Computers and Backup Hard Drives Home	Manage computers, backups View and manage hard drives Manage Getting started and c	Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat	6.1.8800.16385 6.1.8800.16385 6.1.8800.16385
Computers and Backup Hard Drives Home Server Folders	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on	Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat	6.1.8800.16385 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p	Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat	6.1.8800.16385 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p	Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat	6.1.8800.16385 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins LaCie	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p LaCie	Enabled Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16395 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins LaCie	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p LaCie	Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16395 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins LaCie	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p LaCie	Enabled Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16385 6.1.8800.16385 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins LaCie	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p LaCie	Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16385 6.1.8800.16385 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins LaCie	Manage computers, backups View and manage hard drives Manage Getting started and c View and manage folders on Manage users accounts and p LaCie	Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat LaCie SA	6.1.8800.16385 6.1.8800.16385 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395
Computers and Backup Hard Drives Home Server Folders Users External Add-ins LaCie	Manage computers, backups View and manage hard divies Manage Getting started and c View and manage folders on Manage users accounts and p LaCie	Enabled Enabled Enabled Enabled Enabled Enabled	Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat Microsoft Corporat LaCie SA	0.1.800.1635 6.1.8800.1635 6.1.8800.16395 6.1.8800.16395 6.1.8800.16395 1.0.3.0

4. Quit and restart the Dashboard to view the LaCie addin.