

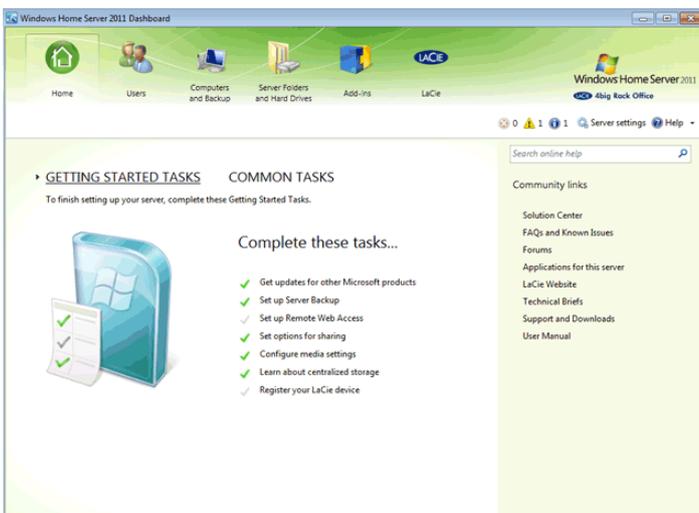
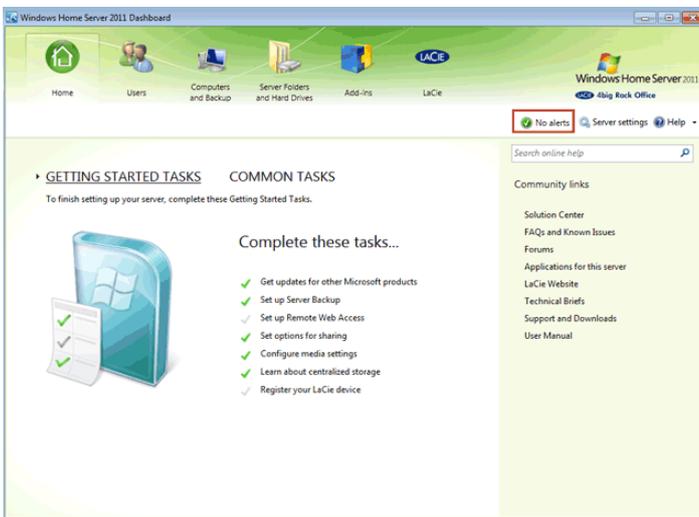
ALERTS

A LaCie professional server provides administrators with helpful alerts that pertain to the health of Windows workstations on the network as well as the server itself. Alerts can be benign (e.g. optional software update available) or urgent (e.g. failed disk).

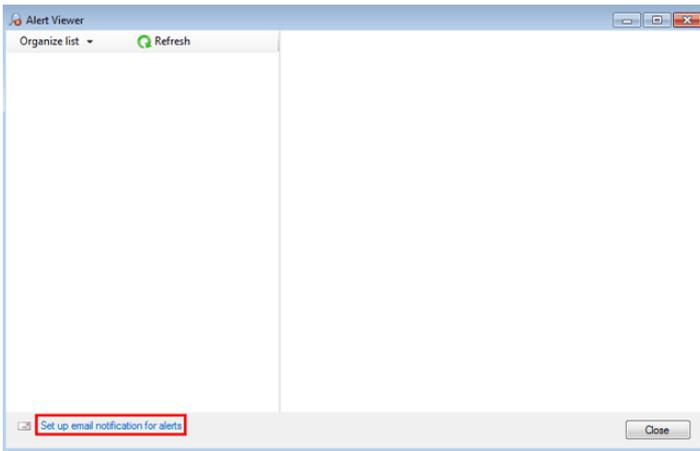
EMAIL NOTIFICATION

LaCie suggests that administrators set up email notification for alerts for important information concerning devices on the network:

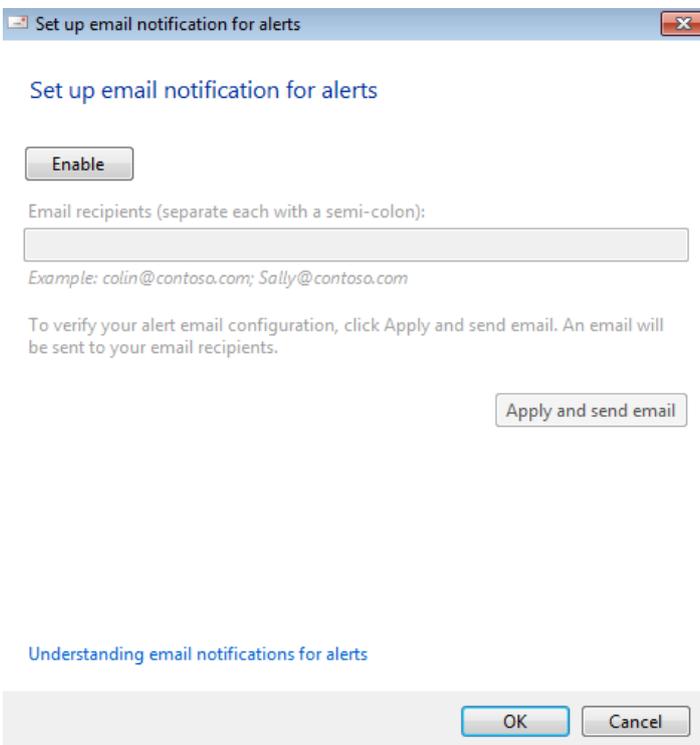
1. Launch the Dashboard [Access the Server](#) and click on the *alerts* link. It will appear as a green circle with a white checkmark or as yellow hazard icon.



2. Click on **Set up email notification alerts**.



3. Click on the **Enable** button.



4. Enter your email and SMTP in the appropriate fields. Make certain to include the authentication login and password if necessary.

SMTP Settings

Simple Mail Transfer Protocol (SMTP) settings

From email address:

Example: colin@contoso.com

SMTP server name: SMTP port:

Example: smtp.contoso.com

This server requires a secure connection (SSL)

This server requires authentication

User name:

Password:

[Understanding and configuring SMTP](#)

OK Cancel

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OK Cancel

5. Click **OK**.
6. You can enter one or more email addresses to test the SMTP settings. Click **Apply and send email**.

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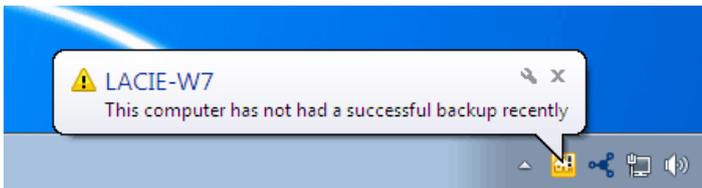
[Understanding and configuring SMTP](#)

7. Click **OK** to exit the set up window.
8. Click **Close** to exit.

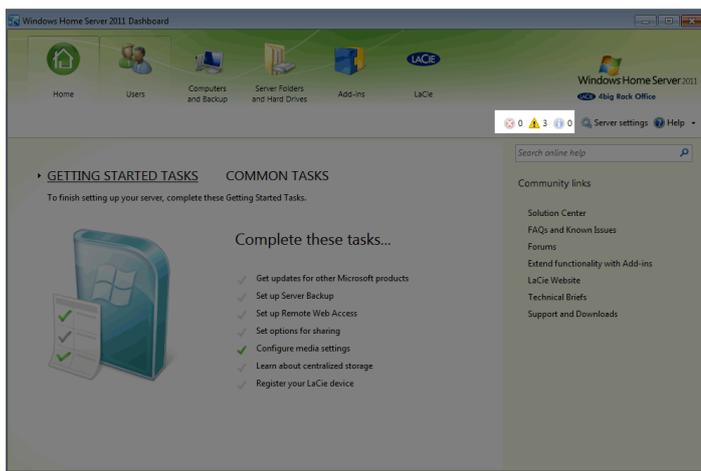
ALERT MESSAGES

In addition to emails, the server will offer visible alerts for users and administrators.

For a user, messages unique to his workstation will appear as the computer boots. Alerts pertaining to backups or system health may be viewed just above the Launchpad icon in the system tray. Users should inform the administrator of the alert.



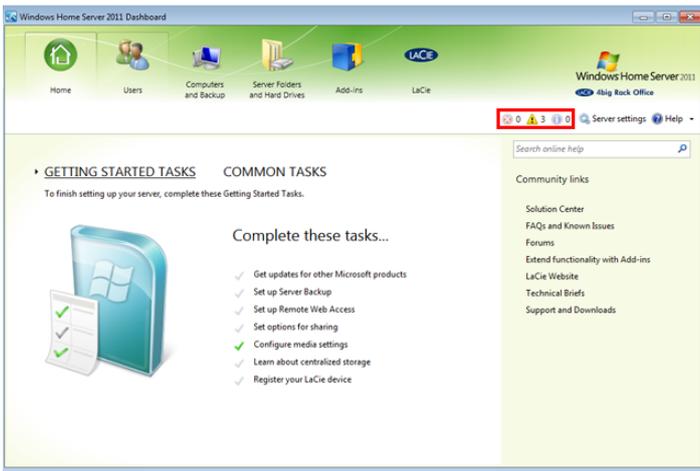
The administrator can see alerts for the server and all the Windows workstations that have run the Connector. Messages are easy to locate within the Dashboard.



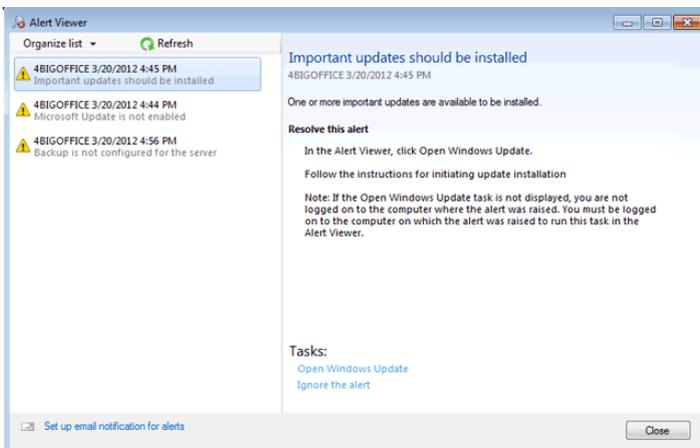
Resolving an Alert

When an alert is visible in the Dashboard, the administrator should click on the yellow triangular icon to read the message. As the example below demonstrates, the Dashboard will help the administrator resolve the alert:

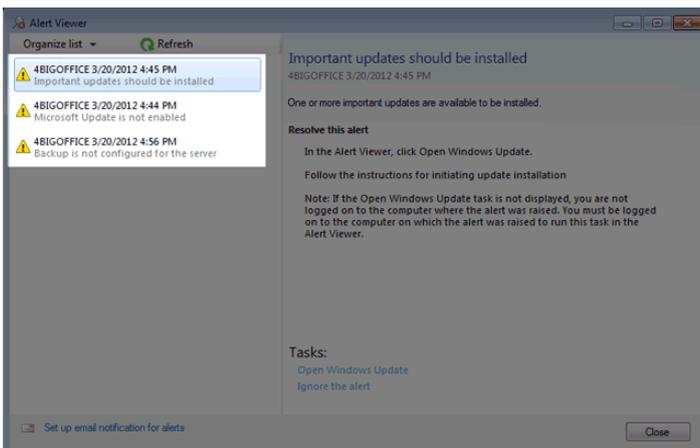
1. The administrator should click on the alert icon to read the message.



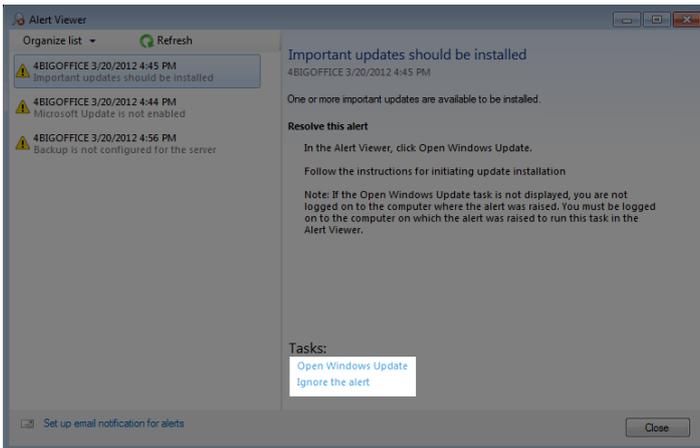
2. A window will open offering the list of alerts to resolve.



3. Select one of the alerts on the left side of the window.



4. The server will offer *Tasks* to resolve the issue on the bottom of the alert window. An administrator can click on the link to execute the recommended action or choose to ignore the alert for the moment. In this example, the server would like to **Open Windows Update**.

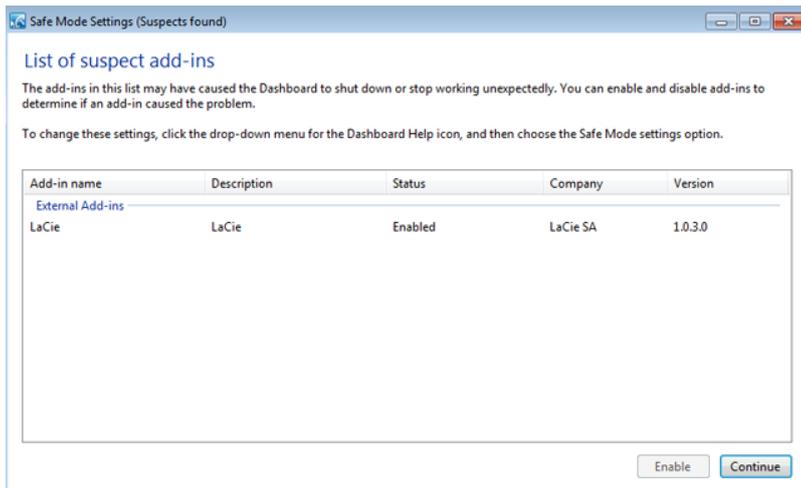


5. Clicking on the link launches Windows Update, which is familiar to most administrators. From this window, the administrator should run the update to install the most recent version of Windows. Once finished, the alert will be resolved.

"Suspect" Add-ins: LaCie

In order to enhance your server experience, LaCie has included features such as hardware monitoring and Wuala secure online storage. To access these features, the administrator can select the **LaCie** tab in the Dashboard.

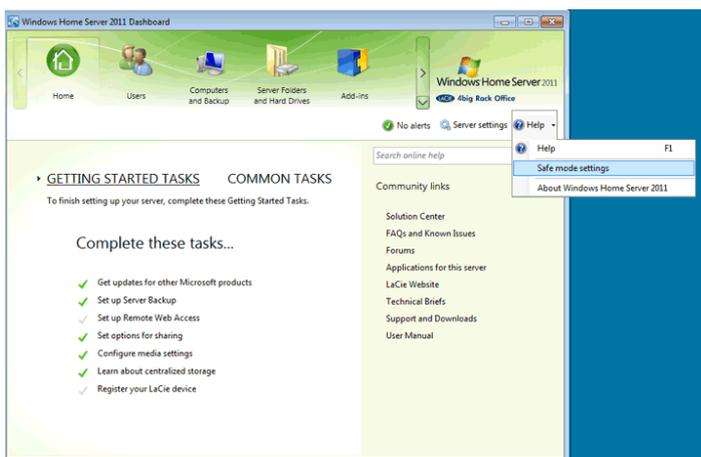
Though not inevitable, the administrator may come across a message that marks LaCie as a "suspect" Add-in. Please ignore this warning by closing the window. **Do not choose to disable the LaCie Add-in.**



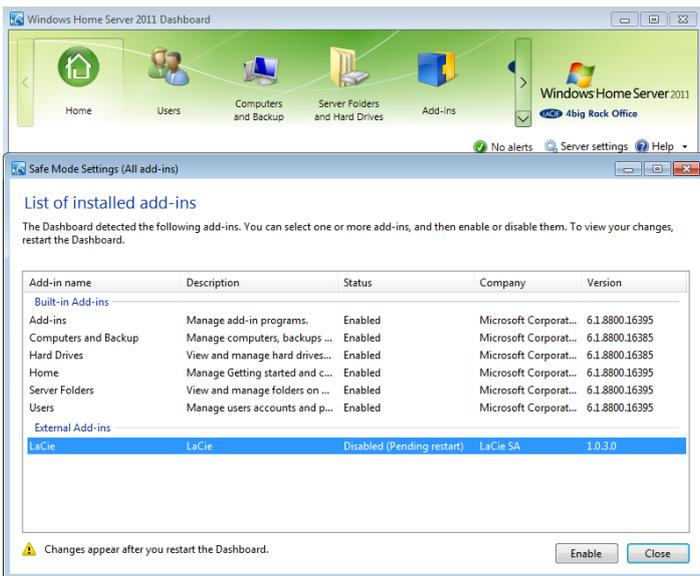
Reactivating a LaCie Tab that has been disabled

To enable a LaCie addin:

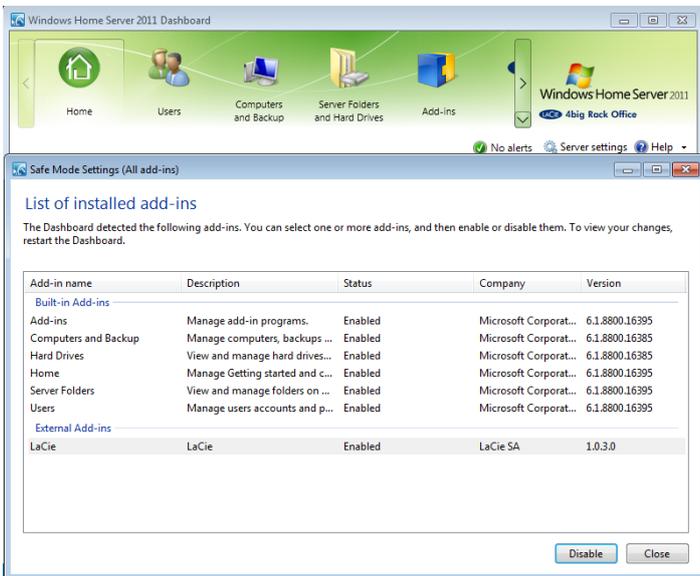
1. Go to **Help > Safe mode settings**.



2. Click on the LaCie adding and choose **Enable**.



3. Click **Close** to exit.



4. Quit and restart the Dashboard to view the LaCie addin.