

# GETTING HELP

If you are having problems with your LaCie product, consult the table below for a list of available resources.

| Order | Source              | Description  | Location  |
|-------|---------------------|--|---|
| 1     | Quick Install Guide | Concise steps to follow for getting your product up and running  | Printed and included in the product box, or download PDF from the product page  |
| 2     | Support Pages       | Includes interactive troubleshooting topics for most common problems   | <a href="http://www.lacie.com/support/">www.lacie.com/support/</a> , select your product, then click the "Troubleshooting" tab                                      |
| 3     | Customer Support    | Create an account on <a href="http://lacie.com">lacie.com</a> , register your product, and fill out a support ticket | Create an account here:<br><a href="http://www.lacie.com/us/mystuff/login.htm?logout&amp;rtn=mystuff">www.lacie.com/us/mystuff/login.htm?logout&amp;rtn=mystuff</a> |

**Note:** LaCie is dedicated to providing high quality products that enrich the lives of our customers. To help LaCie offer the best customer support, we encourage you to create an account and [Register](#) your product. You can give us important feedback as well as receive updated information on your LaCie device.