

If your LaCie storage device is no longer within the warranty period, please use the directions below to replace a failed disk with a healthy disk purchased from a third party. LaCie recommends selecting a disk that is the same model number and capacity as the one it will replace.

Replace a hard drive

Follow the directions below to remove and replace a failed drive.

Remove the hard drive

Caution: After continuous use of the LaCie storage device, drives may be hot. Please use caution when removing one or both drives.

Note on Warranty: While performing the operation below, you may encounter stickers that warn of voiding the warranty. Please make certain that a LaCie Technical Support representative has confirmed the problem and instructed you to move ahead with the disk removal. Performing the action before speaking with a technician may void the warranty.

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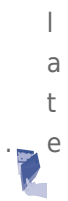
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Replace the hard drive

Important info: LaCie recommends using a disk that is the same model number and capacity as the one it will replace.

Once you have received the replacement drive:

1. Carefully insert the replacement drive into the empty drive bay. When fastening the drive to the bay, please make certain to use the same four screws that were included with the device. Using other screws could damage the unit and void your warranty.
2. Close the casing.
3. Hard Disk MAX only: Please make certain that the RAID switch position (BIG, SAFE) has not changed.
4. Turn on the LaCie storage device. If the RAID setting is RAID 1, the front LED will blink blue and the rear LED will blink red during the rebuild. A RAID 1 rebuild may take several hours depending upon the capacity of your disks.

Technical note: Data is accessible during a RAID 1 rebuild. However, performance may be affected.

Replace the enclosure

Follow the directions below to remove and replace a failed or failing enclosure.

Caution: After continuous use of the LaCie storage device, drives may be hot. Please use caution when removing one or both drives.

Note on Warranty: While performing the operation below, you may encounter stickers that warn of voiding the warranty. Please make certain that a LaCie Technical Support representative has confirmed the problem and instructed you to move ahead with the disk removal. Performing the action before speaking with a technician may void the warranty.

Remove the disks from the enclosure

Hard Disk MAX only: Before removing the enclosure, please note the position of the RAID switch (BIG or SAFE).

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Insert the disks into the replacement enclosure

Once you have received the replacement enclosure from LaCie:

1. Open the replacement enclosure and carefully insert the drives into the same bay locations they held in the original enclosure. When fastening the drives to their bays, please make certain to use the same eight screws that were included with the device. Using other screws could damage the unit and void your warranty.
2. Close the replacement enclosure and make certain that the RAID switch is the same as the original enclosure.
3. Connect the enclosure to your computer and turn it on.