



Made for ideas.

MEDIA APP USER MANUAL



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of this document. You will find the most recent content as well as expandable illustrations, easier navigation, and search capability.

INTRODUCTION

Welcome to the User Manual for LaCie Media. Choose your operating system to begin.

IOS

WELCOME

The media app helps you manage media and documents that you copy to compatible wireless and network-attached storage devices (NAS). It is available as an app for mobile devices or in a web browser. At home or on the go, use the media app whenever you want to enjoy your music, movies, and photos or, review important documents.

The media app supports a wide range of storage devices. However, your storage device might not support all the features documented in Help. Most storage devices present a Getting Started tutorial the first time you open the media app. Follow the tour to learn great tips on how to access and enjoy your content.

For information on software updates, FAQs, and support information, go to [LaCie Support](#).

CONNECTING MOBILE AND STORAGE DEVICES TO WI-FI NETWORKS

The following instructions describe how to:

- Connect mobile devices to a wireless storage device
- Connect a wireless storage device to a Wi-Fi network

Tip: You can use the media app to connect your mobile devices to compatible network-attached storage devices (NAS). Both the mobile device and the NAS must be connected to the same network.

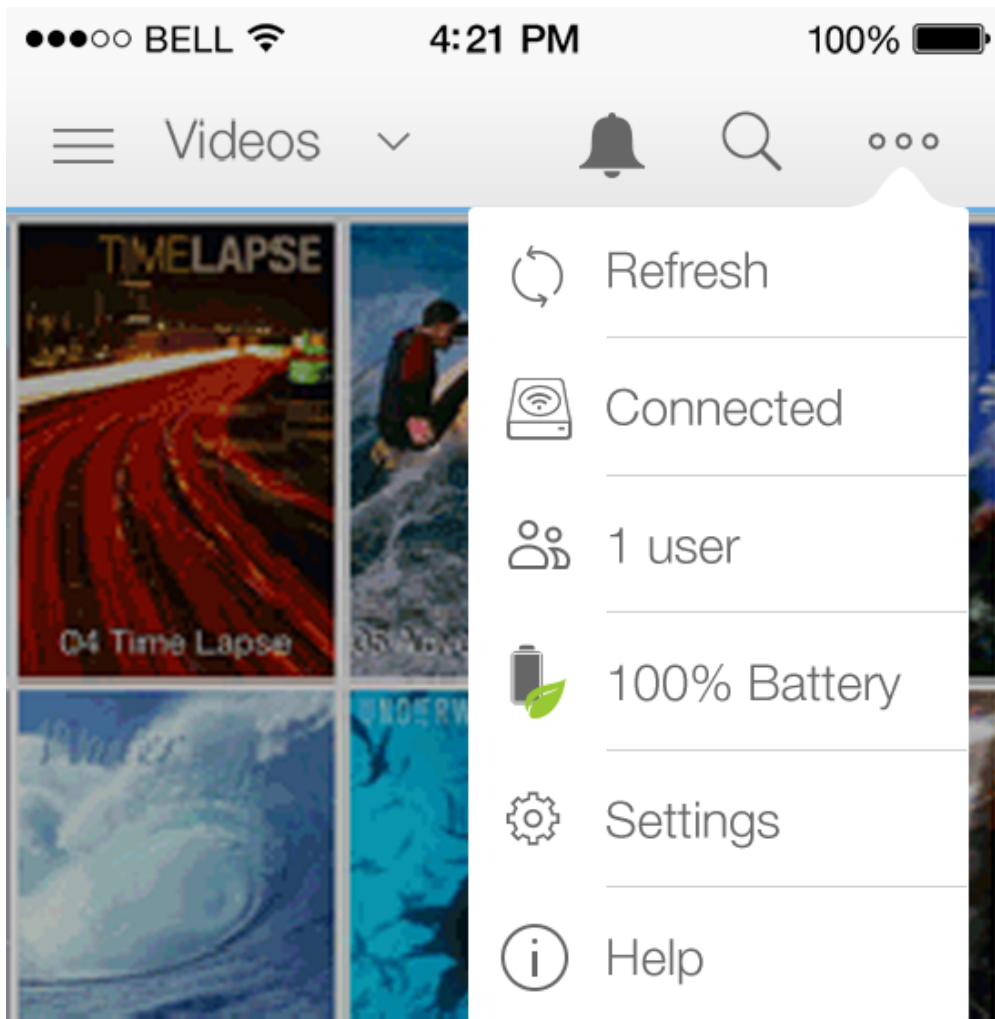
CONNECT YOUR MOBILE DEVICE TO YOUR WIRELESS STORAGE DEVICE

1. Download the free LaCie Media app from the iOS App Store.
2. Power on the wireless storage device. The Wi-Fi LED will blink for approximately one minute. Wait for the Wi-Fi LED to turn solid before moving to the next step.
3. On your mobile device, tap the **Settings** icon.
4. Tap **Wi-Fi**.
5. Select the storage device from the list of Wi-Fi networks.
6. Launch the media app.

CONNECT YOUR WIRELESS STORAGE DEVICE TO A WI-FI NETWORK

The following instructions assume that you have already connected your mobile device to your wireless storage device.

Note: The storage device consumes more battery charge when it is connected to the Internet.



1. Tap on the **More** icon (ellipse) on the upper right and select **Connected** (Wi-Fi icon).
2. Tap on the switch for **Connect Product to a Wi-Fi network**. *Product* is the name of your storage device. The device will connect to trusted networks when the switch is enabled.
3. Tap on the network you want to join. If security is enabled on the selected Wi-Fi network, enter the password.
4. Optional. Tap on the checkbox for **Connect to this network automatically**.
5. Optional. Tap on the checkbox for **Secure this network**. This option prevents unauthorized users from accessing the network.
6. Optional. Tap **Join Network**. (**Note:** You may experience a brief interruption in the connection to the wireless storage device.)
7. Once connected, the Wi-Fi icon changes to reflect access to the Internet.

UPLOADING, DOWNLOADING AND SHARING FILES



When you upload a file to your wireless storage device or network-attached storage device, it is placed in one of the libraries according to its type: Videos, Photos, Music, or Documents.

A file downloaded from the storage device to your mobile device is managed by the operating system.



On a mobile device, sharing a file allows other apps to access it.

Note: If you are transferring a large amount of content to your wireless storage device, it is recommended that you connect it directly to a computer rather than using a wireless connection. To learn how to copy content to your storage device using a computer, review the storage device's user manual.



UPLOAD CONTENT FROM YOUR MOBILE DEVICE TO YOUR STORAGE DEVICE

1. Tap on the  **Libraries and Folders** content menu on the far left (). Choose your mobile device.
2. Tap on the folder with the contents you want to upload. For example, **Camera Roll**.
3. Tap on the select icon (check mark) on the upper right corner.
4. Tap on the items you want to upload. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right.
6. Tap **Upload**.

Note: Uploaded files can be viewed within media libraries or the device's folder. To view the folder, go to



 **Libraries and Folders** () and tap on **Product** (*Product* is the name of your storage device). Tap on the device folder, e.g. **Tablet**. Browse the sub-folders to view the uploaded files.

DOWNLOAD CONTENT FROM YOUR STORAGE DEVICE TO YOUR MOBILE DEVICE



1. Tap on the  **Libraries and Folders** content menu on the far left (). Choose your view (for example, Videos or Photos).
2. Tap on the select icon (check mark) on the upper right corner of the app screen.
3. Tap on the items you want to download to your mobile device. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.

- To select all files in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
4. Tap **Actions** on the upper right.
 5. Tap **Download**.

Downloaded files can only be viewed using LaCie Media.



1.  Tap on the **Libraries and Folders** content menu on the far left ().
2. Tap on your mobile device. For example, John's iPhone or Mary's iPad.
3. Tap on the applicable folder to view the downloaded files. For example, if you downloaded photos, tap on the Photos folder.

Saving a downloaded photo to Camera Roll

1. Follow the instructions for downloading content from your storage device.
2.  Tap on the **Libraries and Folders** content menu on the far left ().
3. Tap on your mobile device. For example, John's iPhone or Mary's iPad.
4. Tap on the Photos folder.
5. Locate the downloaded photo you want to save to the camera roll and apply a long push on it.
6. Choose **Save Image**.



The photo is available in Camera Roll.

SHARING CONTENT

1.  Tap on the **Libraries and Folders** content menu () on the far left. Choose your view (for example, Videos or Photos).
2. Tap the Edit icon (check mark) in the top right corner of the app screen.
3. Tap the items you want to share. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
4. Tap **Actions** on the upper right.
5. Tap the **Share** icon.
6. (Optional) Download the file before it can be shared.
 - The media app displays a notification when the file is ready for sharing. Tap the **Share File** notification to share the file.

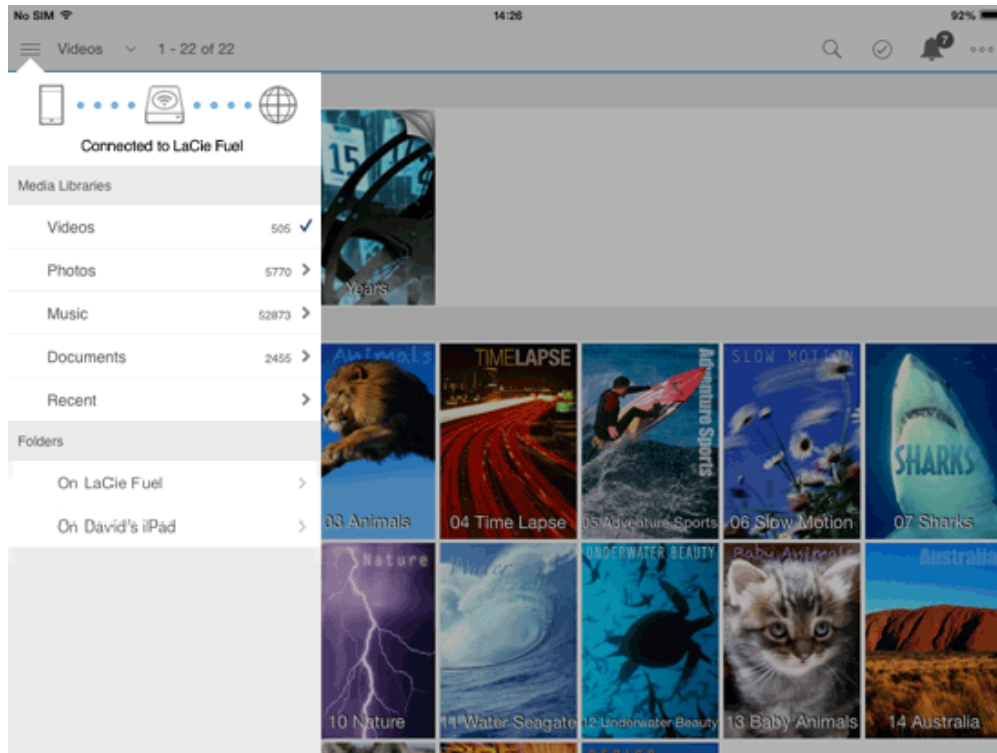
MONITORING FILE TRANSFERS (UPLOADS/DOWNLOADS)


You can monitor the progress of files that are uploading and downloading in the Tasks screen.

1.  From the home page, tap **Libraries and Folders** content menu () on the far left. Choose your library (e.g. Videos or Photos) from the selection drawer on the left.
2. Tap the **More** icon (ellipse) on the upper right corner of the app screen and tap **Edit**.
3. Tap the items you want to Download or Upload. A check mark appears on each item that you select.
4. Tap **Actions** to choose **Download**Upload. - **While downloads/uploads are in progress, tap the Notifications icon (bell).** - **Tap UploadsDownloads.** The Tasks screen displays your transfer activities with a progress bar.

VIEWING MEDIA LIBRARIES

You can view the libraries and folders stored on your storage device as well as your mobile device.



1. Tap on the **Libraries and Folders** content menu on the far left ().
2. Tap on the library or device.

ENJOYING YOUR MEDIA



You can view your media library using the media app or a web browser. The media app is highly recommended when using a tablet or a smartphone.

Tip for web access: To access your media library using a browser, connect to your storage device's Wi-Fi and type its URL address. Generally, the URL is www.productname.com, substituting the name of your storage device for "productname". See your device's user manual for the exact URL.

- [Play videos](#)
- [View photos](#)
- [Listen to music](#)
- [View documents](#)
- [Review Recently viewed items](#)
- [Cast your media](#)



PLAY VIDEOS

Watch a video

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Videos**.
3. Tap on the video you want to play.



Tip: If the video has an exclamation mark, it might not be compatible with your mobile device. Visit [LaCie support](#) for information on third-party players.

Watch multiple videos back-to-back



1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Videos**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the videos you want to play. A check mark appears on the selected videos. Videos play in a loop until the playback is stopped.
 - To deselect a single item, tap on it.
 - To select all items in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and choose **Play**.

VIEW PHOTOS



View a single photo

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Photos**.
3. Tap on the photo you want to view.
4. The photo appears on the screen. To exit the full screen view, tap on the photo and tap **Done** on the upper left.

Watch a slideshow

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Photos**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the photos you want to play. A check mark appears on the selected photos. Photos play in the order of selection and continue as a loop until the playback is stopped.
 - To deselect a single item, tap on it.
 - To select all items in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and tap **Play**. The slideshow begins.
6. To review options for your slideshow, tap a photo as the slideshow plays, then tap **Slideshow** on the upper right.
7. Select any of these slideshow options: Transitions, Slide timing, Music, Photo loop, and Photo shuffle.
8. Tap **Start Slideshow** to continue the slideshow with the new settings.
9. To exit the slideshow, tap on a photo and tap **Done** on the upper left.

Create and save a slideshow



1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Photos**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the photos you want to play. A check mark appears on the selected photos. Photos play in the order of selection and continue as a loop until the playback is stopped.
 - To deselect a single item, tap on it.
 - To select all items in the view, tap **Select Items** on the top left and tap **Select All**. To remove all

selections, tap **Deselect All**.

5. Tap **Actions** on the upper right and tap **New Slideshow**.
6. Choose one of the following:
 - **Add to an existing slideshow.** You are be prompted to choose a slideshow.
 - **Save as a new slideshow.** You are prompted to enter a name for the slideshow.

LISTEN TO MUSIC

Play a song



1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Music**.
3. Tap on the song you want to play. A music playback window automatically appears, providing the time of the music track.

The playback window allows you to control how the music plays back: return to the start of the track, pause/play, skip the current track, continuous play (circular arrows), or random play (interconnected arrows).



To exit the music playback window, tap outside of the app screen; iPhones and iPods—tap Done. Music continues to play even when the window is not visible. To recover the music window, try one of the following:

- Tap on the song that is playing.
- Tap on another song.
- Access the music player in **More** (ellipse).

Play multiple music tracks back-to-back



1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Music**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the tracks you want to play. A check mark appears on the selected tracks. Tracks play in the order of selection and continue as a loop until the playback is stopped.
 - To deselect a single item, tap on it.
 - To select all items in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and tap **Play**.

Create a music playlist

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Music**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the music tracks you want to add to the playlist. A check mark appears on the selected tracks. Tracks are added to the slideshow in the order of selection.
 - To deselect a single item, tap on it.
 - To select all items in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and choose **New playlist**.
6. Choose from the following:
 - **Add to existing playlist**. You are prompted to choose a playlist.
 - **Save as new playlist**. You are prompted to enter a name for the playlist.



VIEW DOCUMENTS

View a document

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Documents**.
3. Tap on the document you want to view.
4. Choose the app to use with the document.

Rename a document



Note: You can rename a single document. If you select more than one document, the rename action is not available.

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Documents**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the document you want to rename. A check mark appears on the selected document.
 - To deselect a single item, tap on it.
5. Tap **Actions** on the upper right and tap **Rename**.
6. Type the new name and tap **Confirm**.



Manage multiple documents

You can perform the following:

- Download
- Delete (**Note:** Deleting a file or folder will permanently remove it from your storage device.)

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Documents**.
3. Tap on the select icon (check mark) on the upper right corner of the app screen.
4. Tap on the documents you want to manage. A check mark appears on the selected documents.
 - To deselect a single item, tap on it.
 - To select all items in the view, tap **Select Items** on the top left and **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and choose **Download** or **Delete**.

REVIEW RECENTLY VIEWED ITEMS



1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Tap **Recent**.
3. By default, you can see Recent Videos. Tap on the video you want play.
4. To choose another library (e.g. Photos or Music), tap on the filter icon (down arrow) on the upper left.
5. Tap on the library you want to view.

CAST YOUR MEDIA

Cast media from your wireless device to the big screen. LaCie Media is now compatible with Google Chromecast, LG TV 2012 and 2013 models, LG TV with webOS, and Roku. Casting media from your LaCie wireless device to any of these devices allows you to enjoy your content on your TV—movies, TV shows, music, photos, and more.

You can multitask on the mobile device without interrupting playback. For example, you can search for a second video while the first one is casting to your TV. Some Cast devices allow you to play, pause, seek, and control volume on your mobile device


GETTING STARTED WITH CHROMECAST OR ROKU

1. Configure the Chromecast/Roku on your TV and Wi-Fi network per the manufacturer's instructions.
2. Start the LaCie Media app on your mobile device.
3. Connect to your LaCie Media compatible storage.
4. Confirm that the storage device is connected to the same network as the Chromecast/Roku.
5.  Tap the Cast icon ().
6. Select a cast device (Chromecast or Roku).

7. Choose a video, photo, or music track to start casting.

Visit the manufacturers' websites for further information on [Chromecast](#) and [Roku](#).

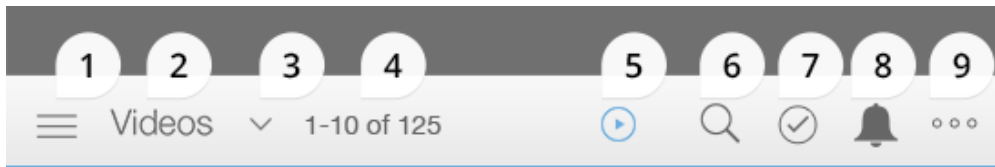
Getting started with LG TV



1. Turn on your LG TV.
2. Connect the LG TV to your Wi-Fi network.
3. Start the LaCie Media app on your mobile device.
4. Connect to your LaCie Media compatible storage.
5. Confirm that the storage device is connected to the same network as the LG TV.
6.  Tap the Cast icon ().
7. Select your LG TV.
8. Choose a video, photo, or music track to start casting.

USING MEDIA APP CONTROLS

You can use the control bar at the top of the screen to select a storage device, check Wi-Fi connections, change settings, and get online Help.

Note that certain settings are only available on select storage devices. Therefore, you might not see all of the controls listed here. Additionally, controls may be placed in **More** (ellipse) on mobile devices with smaller displays.




1.  **Libraries and Folders:** Tap on the content menu icon to select a Library or Folder (). Libraries include Videos, Photos, Music, and Documents. Folders include the devices that you are using to access files and media: the mobile device, the mobile storage, and the network-attached storage (NAS). The mobile storage device and NAS must be connected to the same network as your mobile device.
2. **Library:** The Library or Device that you are viewing.
3. **Sort, View, and Filter:** Tap on the down arrow to sort content (Title, Date, Size, and Type) or to choose a View (Thumbnails and List). Filtering is also available in the Recent library.
4. **Items:** The number of items displayed on the page and total amount of items.
5. **Getting Started:** Tap on the icon to view the Getting Started tutorial. The icon will disappear once you have selected **Done** on the tutorial.
6. **Search:** Tap on the magnifying glass to enable the search field.
7. **Select:** Tap the check mark to select multiple items within the window. Once selected, you can choose to play or view all items.
8. **Alerts:** Tap on the bell to see a list of actions and warnings. Actions are available to add new features to the mobile storage (for example, cloud storage sync). Warnings appear if there is a problem with the storage device (for example, low battery).
9. **More:** Tap on the ellipse to view additional options including Refresh, Wi-Fi, Users, Battery use, Settings, and Help.

SORTING, VIEWING, AND FILTERING CONTENT

The media app gives you options for sorting, viewing, and filtering your content.

SORT



Tap on the down arrow () on the left of the screen and tap **Sort by**.

Choose:

- Title
- Date
- Size
- Type

VIEW



Tap on the down arrow () on the left of the screen and tap **View**.

Choose:

- Thumbnails
- List

FILTER

Videos, photos, and music are automatically filtered within each respective library. The first row of a library includes:

- **Videos:** Albums; Genre; and Years
- **Photos:** Albums; Day Taken; and Slideshows
- **Music:** Albums; Artists; Genre; and Playlists

You can also filter content within the **Recent** Library and the device's folder. Tap on the **Libraries and Folders** stack on the far left and tap **Recent** or the name of your storage device.



Tap on the down arrow () on the left of the screen and tap **Show**. Filter files by:

- Videos
- Music

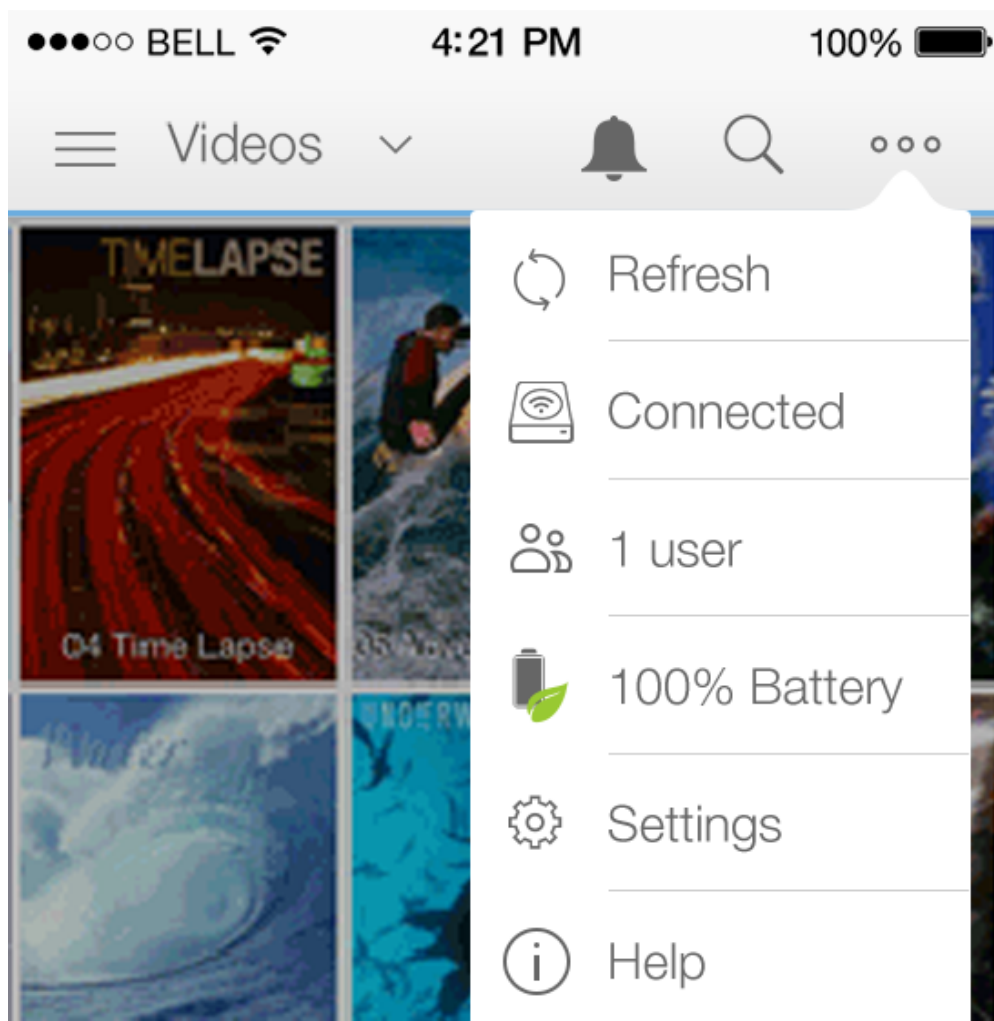
- Photos
- Documents

CUSTOMIZING YOUR STORAGE DEVICE

The media app provides two levels for customizing your storage device: More and Settings. You can review and change options to suit your needs.

Note: Your storage device might not support all features listed below.

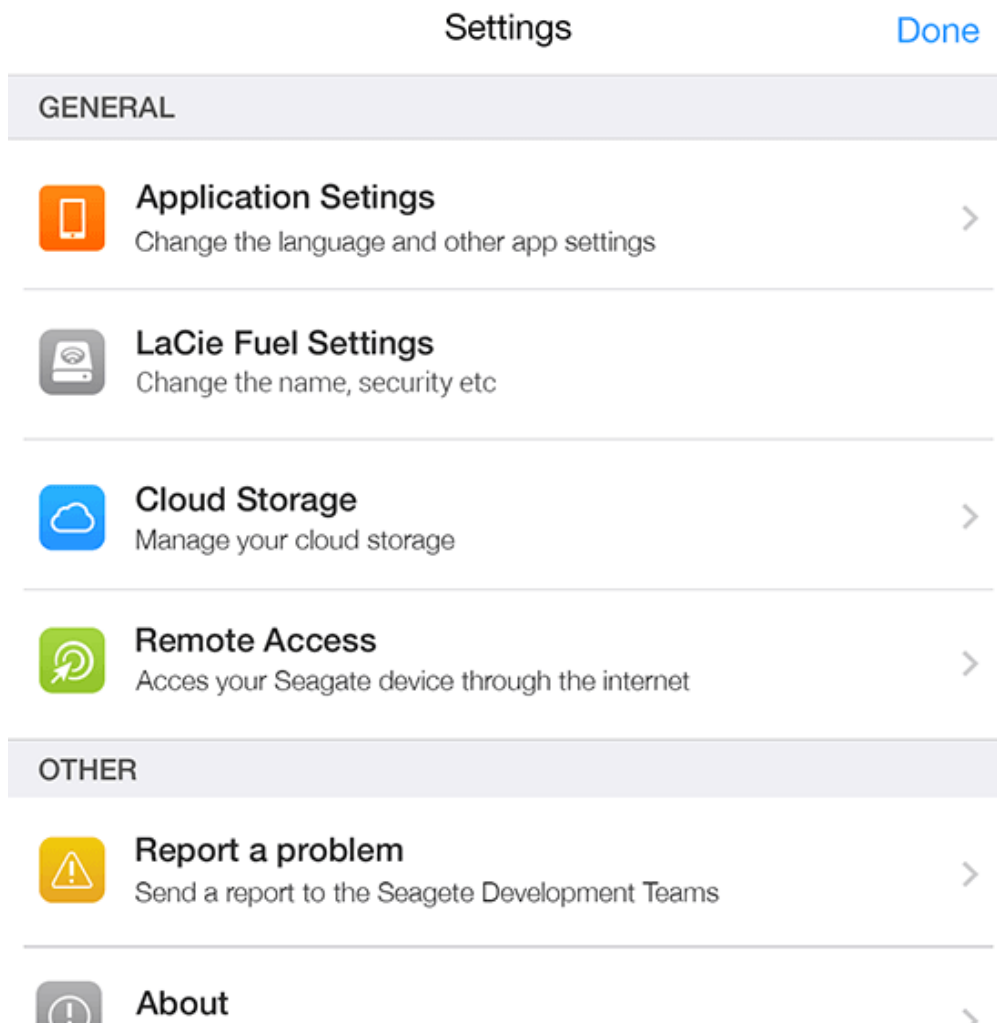
MORE



The **More** icon (ellipse) is available on the top right of the app's screen. Tap on it to see the menu.

- **Refresh:** Refresh the page.
- **Connected (Network):** Join the storage device to a Wi-Fi network; disconnect the storage device from the Wi-Fi network; enable the option to connect to the Wi-Fi network automatically; and, enable the option to secure the network, which prevents unauthorized users from accessing the Wi-Fi.
- **Users:** See how many devices are connected to the storage device.
- **Help:** Tap Help for tips on how to use your wireless storage.

SETTINGS



Settings is available in the **More** menu. Tap it to see the **Settings** menu.

- **Application Settings:** See the version of the app; change the language; and clear the storage device's cache.
- **Device Settings:** Change the name of the storage device; enable/disable Stream and Download; shut down/restart the storage device; reset the storage device to factory default; enable password protection for your storage device; and, change the password for your storage device.
- **Auto Upload:** Turn on and off; customize how you back up photos and videos to your storage device.
- **Remote access:** Set up your mobile device to remotely access content on your compatible network-attached storage (NAS). Consider the following before selecting Remote Access: you must create a remote access account on your NAS (see your NAS's user guide); and, when using remote access, the mobile device must be connected to the Internet.
- **Power Settings:** Conserve battery life by enabling ECO mode. See the Help section [Conserving Battery Life](#).
- **Cloud Storage:** This option will only appear when your storage device is connected to a Wi-Fi network with access to the Internet. You can use this option to sync files with your Dropbox or Google Drive accounts. Your cloud storage login and password are required to link the storage device to the account. Note: Google Drive is not available on all storage devices.
- **About:** Review versions of the media app and your storage device. You can also review capacity (used and available) and, if applicable, other connected devices.



- **About (Advanced):** Advanced is an option in About. Tap on Advanced for additional settings to enhance performance or to reset the device to factory default. You can also review the network settings for your storage and mobile devices.
 - Database cache (improves browsing speed when enabled)
 - Download and play (improves battery performance when enabled)
 - Prefetch (improves scrolling performance when enabled)
 - Reset the device to factory default
- **Report a problem:** Send an email to report a problem with the media app.

MANAGING CONTENT ON YOUR STORAGE DEVICE



- [Move content](#)
- [Copy content](#)
- [Rename content](#)
- [Delete content](#)

MOVE CONTENT

When you move content on your storage device, you are changing its physical location.

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Under **Folders**, tap on your wireless storage device.
3. Tap on a folder to reveal its contents and navigate to the folder or files you want to move.
4. Tap on the select icon (check mark) on the upper right and tap on the folders or files to move. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and tap **Move**.
6. To begin browsing for the destination folder, tap on the folder on the upper left corner. The folder has an ellipse.
7. Navigate to the destination folder.
8. Tap **Move here** on the upper right corner.



COPY CONTENT

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Under **Folders**, tap on your wireless storage device.
3. Tap on a folder to reveal its contents and navigate to the folder or files you want to copy.
4. Tap on the select icon (check mark) on the upper right and tap on the folders or files to copy. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and tap **Copy**.
6. To begin browsing for the destination folder, tap on the folder on the upper left corner. The folder has an ellipse.
7. Navigate to the destination folder.

8. Tap **Copy here** on the upper right corner.



RENAME CONTENT

Note: You can rename a single file or folder. If you select more than one item, the rename action is not available.

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Under **Folders**, tap on your wireless storage device. All contents on your drive display as folders.
3. Browse to the folder or file that you want to rename.
4. Tap on the select icon (check mark) on the upper right and tap on the folder or file to rename.
 - To deselect a single item, tap on it.
5. Tap on **Actions** on the upper right and tap **Rename**. If Rename is greyed out, you have selected more than one item.
6. Type a new name for the file and tap **Confirm**.

DELETE CONTENT

Note: Deleting a file or folder will permanently remove it from your storage device.</note>

1.  Tap on the **Libraries and Folders** content menu () on the far left.
2. Under **Folders**, tap on your wireless storage device.
3. Tap on a folder to reveal its contents and navigate to the folder or files you want to delete.
4. Tap on the select icon (check mark) on the upper right and tap on the folders or files to move. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select Items** on the top left and tap **Select All**. To remove all selections, tap **Deselect All**.
5. Tap **Actions** on the upper right and tap **Delete**.
6. Tap **Delete** on the upper right corner to permanently remove the files or folders from the storage device.

CONSERVING BATTERY LIFE

Note: Your storage device might not support all features listed below.

POWER SETTINGS

You can prolong battery life by enabling ECO mode on your mobile storage.

1. Tap on the **More** icon (ellipse) on the upper right and select the battery icon.
2. Enable ECO mode by tapping on its switch.

When playing a video, the storage device uses your mobile device's memory to temporarily store the video content. By using the mobile device's memory, the storage device can enter sleep mode to conserve its battery.

POWER SETTINGS OPTIONS

The Energy Conservation gauge reveals your energy status. Your status changes when you turn services or features on or off. By enabling ECO mode, two non-critical services have been turned off:

- **DLNA:** Allows DLNA playback devices on the network to view and play media files stored on the wireless storage device. DLNA playback devices can be smart televisions, media servers, game consoles, and tablets.
- **SAMBA:** Allows computers on the network to connect to the wireless storage device as a network volume. Turning it off does not prevent access to the storage device using a web browser.

Even when ECO mode is enabled, you can manually turn on DLNA and SAMBA. Go to Power Settings and tap on the switch for the respective service. It is recommended that you disable the service as soon as possible for optimal battery performance.

BATTERY PERFORMANCE

To achieve optimal energy conservation:

- Enable ECO mode
- Disable DLNA and SAMBA
- Do not connect your storage device to the Internet while it is connected to your mobile device.
- Confirm that **Download and play** is enabled in **Settings > About > Advanced**.

UPDATING THE MEDIA APP AND THE STORAGE DEVICE

UPDATE THE MEDIA APP

Updates to the app are managed by the operating system. To manually check for updates, make certain that your mobile device is connected to the Internet.

Review the current version of the media app

1. Tap on the **More** icon (ellipse) on the upper right and tap **Settings**.
2. Tap **About** and check **App version**.
3. Go to the iOS App Store and see if a newer version of the media app is available.

UPDATE THE STORAGE DEVICE

The media app automatically checks for firmware updates when the storage device is connected to the Internet. If an update is found, the media app downloads it in the background and prompts you to restart the storage device. The firmware update is installed upon restart.

Review the current version of the storage device's firmware

1. Tap on the **More** icon (ellipse) on the upper right and tap **Settings**.
2. Tap **About** and check Firmware version.
3. For information on firmware updates, go to [LaCie Support](#) and choose your storage device.

ACCESSING MULTIPLE STORAGE DEVICES ON THE SAME NETWORK

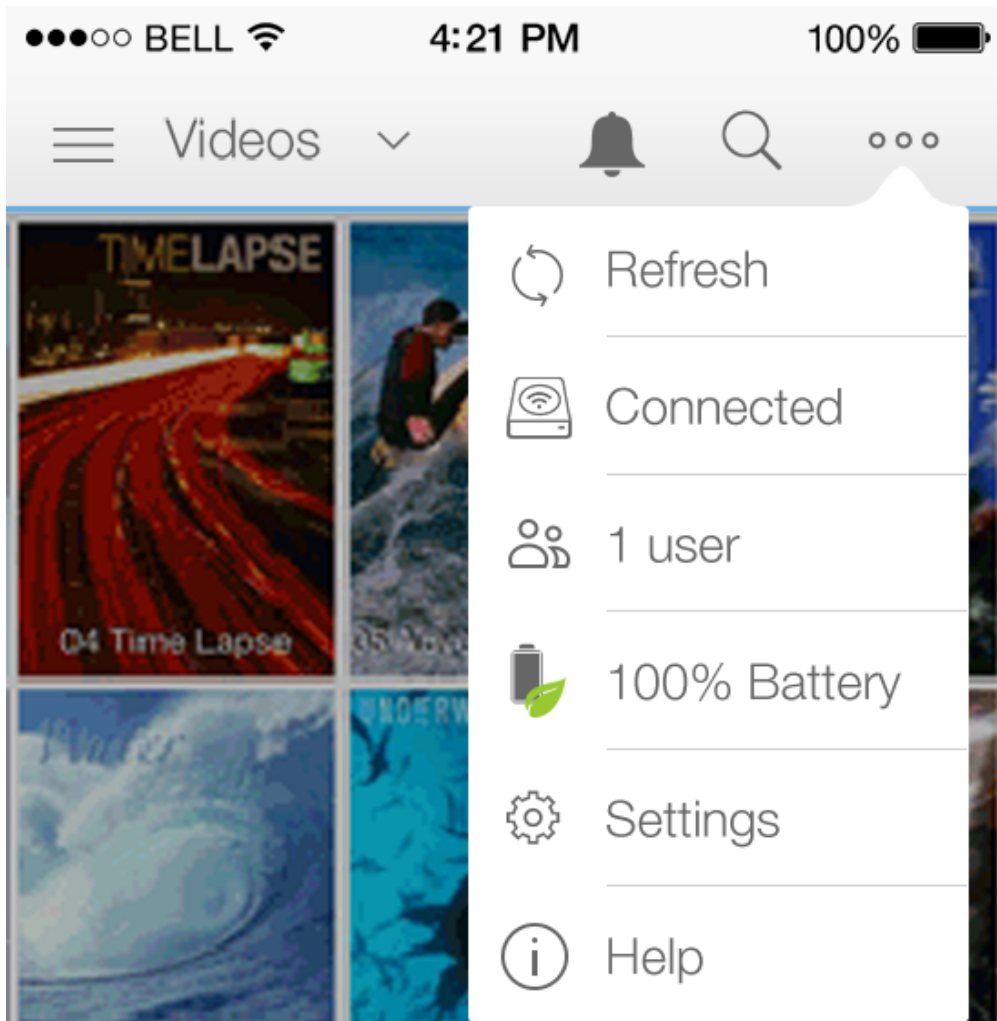
The media app can detect more than one compatible storage device on a network. For example, you connect a wireless storage device and a network-attached storage (NAS) device to your home network. Provided that both are compatible with the media app, you can switch between the two storage devices when you connect your mobile device to the same network.

ADD YOUR DEVICES TO YOUR NETWORK

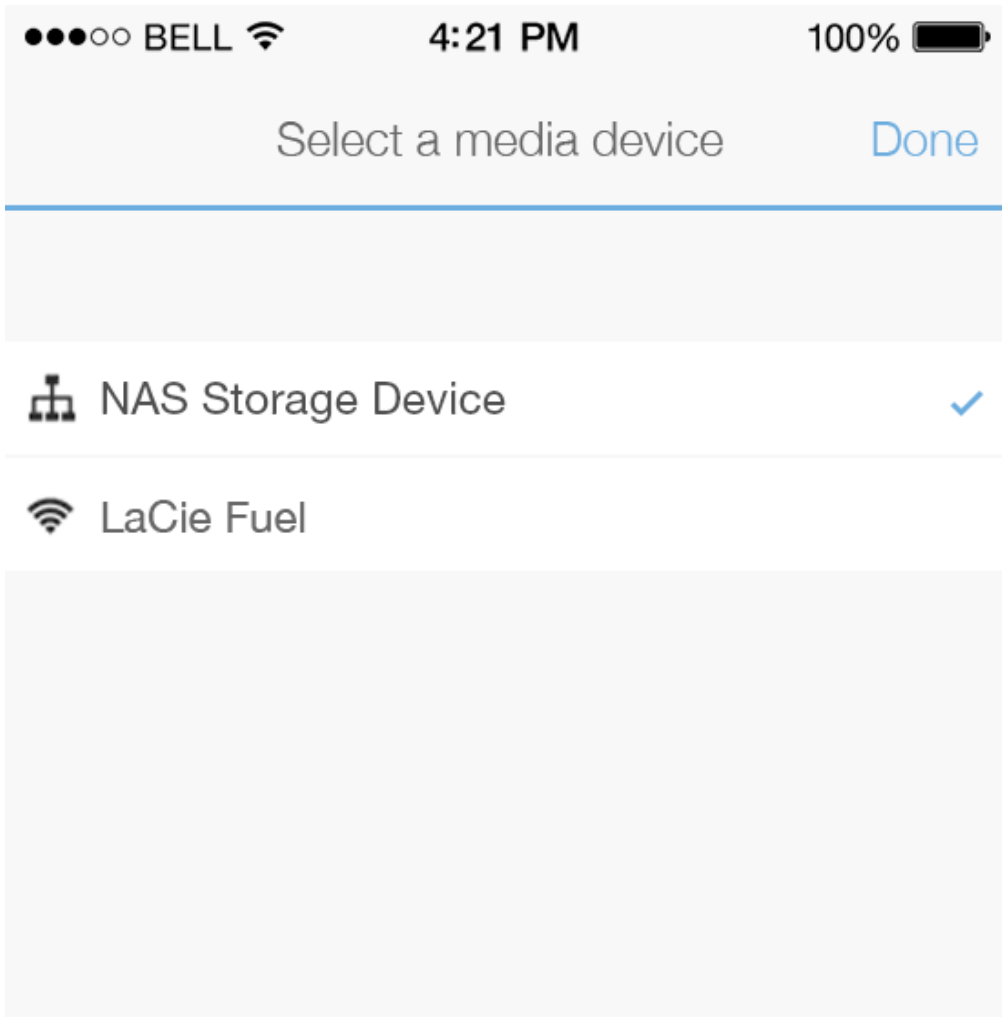
All devices, including the mobile device, must be connected to a single network.

1. Use the media app to join the wireless storage device to your home Wi-Fi network.
2. Use the mobile device's Wi-Fi settings to connect it to your home network Wi-Fi. **Tip:** For access to multiple disks on a network, make certain that your mobile device changes its Wi-Fi connection from the wireless storage device to your home network Wi-Fi.
3. Connect your NAS to your home network via Ethernet. See the NAS's user manual for instructions.

CHOOSE THE STORAGE DEVICE



1. Tap on the **More** icon (ellipse) on the upper right and tap **Connected**.
2. Tap on the storage device you want to access.



3. Tap **Close**.

Troubleshooting

For instructions on how to connect a compatible wireless storage device to your network, see the Help section [Connecting Mobile and Storage Devices to Wi-Fi Networks](#). See the NAS's user manual for instructions on how to connect it to the network.

ACCESSING YOUR MEDIA REMOTELY

You can use the media app to remotely access content on compatible network-attached storage (NAS) devices. Before following the instructions below, you must create a remote access account on your compatible NAS. See the user manual for your NAS for further details.

1. Tap on the **More** icon (ellipse) on the upper right and tap **Settings**.
2. Tap on **Remote access**.
3. Enter your remote access email address and password. Tap **Sign in**.
4. In the list of storage devices, select your NAS. You can access files on the NAS's *Public* folder.

To troubleshoot remote access issues:

- Verify that Remote Access is enabled on your NAS.
- Verify that your NAS has access to the Internet.
- Visit [LaCie support](#) or [Seagate support](#)

TROUBLESHOOTING

- [Files take awhile to appear on the storage device](#)
- [Cannot connect to a wireless device or a network-attached storage device](#)
- [Connection to wireless storage is lost when the mobile device wakes from sleep](#)
- [Video, song, or file does not play or open](#)
- [iTunes® content does not appear](#)
- [Reformatted hard drive for Mac](#)

FILES TAKE AWHILE TO APPEAR ON THE STORAGE DEVICE

The media app performs a one-time scan of the content that you copied to your wireless and network-attached storage devices. The scan can take time when the storage device has a good amount of files.

If you recently copied content to your storage device and you do not see your files, tap on the **More** icon (ellipse) and tap **Refresh**.

CANNOT CONNECT TO A WIRELESS DEVICE OR A NETWORK-ATTACHED STORAGE DEVICE

- A low battery charge might cause issues with the Wi-Fi connection. If you have an intermittent connection, check your battery charge by tapping on the **More** icon (ellipse). The amount of charge available is listed next to the battery icon. You can tap on the battery icon for further information.
- Confirm that your storage device is disconnected from your computer and powered on. Make certain that the Wi-Fi LED is solid blue. The Wi-Fi is disabled when the wireless storage device is attached to a computer via USB or another wired connection.
- On your mobile device, check whether the storage device's wireless network is selected on the network list. If you move out of the storage device's wireless range, your mobile device will disconnect from the Wi-Fi signal. The maximum range is approximately 145 ft./44 m. In addition, obstructions, such as walls and other interference can affect the strength of the signal. Try reconnecting to the Wi-Fi network.
- You may have exceeded the maximum users. To identify how many users are connected, tap the **More** icon (ellipse) and tap Users. Review your storage device's user manual for the number of user's supported by your device.
- Tap on the **More** icon (ellipse) and tap **Refresh**.
- Power off the storage device, wait 10 seconds and then power it on. Relaunch the media app.

CONNECTION TO WIRELESS STORAGE IS LOST WHEN THE MOBILE DEVICE WAKES FROM SLEEP

Connection to your wireless device's Wi-Fi network can be lost when a mobile device enters sleep or energy conservation modes. To recover the connection, go to your mobile device's Wi-Fi settings and choose the name of your storage device.

VIDEO, SONG, OR FILE DOES NOT PLAY OR OPEN

You can copy any file to your storage device, however, the device to which you stream your media files can play only the file formats that it supports. The media app does not convert files to other formats. See your mobile device's specifications for a list of supported file types.

ITUNES® CONTENT DOES NOT APPEAR

If you purchased content from iTunes, you must authorize your Apple device with iTunes to play the content. To authorize the content, connect your Apple device to your computer and then start iTunes.

Videos purchased from iTunes are DRM (Digital Rights Management) protected. To play these videos from your storage device, you must first sync your Apple device with your iTunes account. When you use the media app to play a video purchased from iTunes, it plays in a Safari browser.

REFORMATTED HARD DRIVE FOR MAC

Do not allow Time Machine® to use your storage device for backups. Doing so will reformat the storage device's hard drive.

If you reformatted the storage device by mistake, you can set it back to its original format. Visit your device's support website for further details: [Seagate wireless products](#) or [LaCie wireless products](#).

ANDROID

WELCOME

The media app helps you to manage media and documents that you copy to compatible wireless and network-attached storage devices. It is available as an app for mobile devices or in a web browser. At home or on the go, use the media app whenever you want to enjoy your music, movies, and photos or, review important documents.

The media app supports a wide range of storage devices. However, your storage device might not support all the features documented in the Help system. Most storage devices present a Getting Started tutorial the first time you open the media app. We recommend to follow the features tour to learn great tips on how to access and enjoy your content.

For information on software updates, FAQs, how-to videos, and support information, go to [Support](#).

CONNECTING MOBILE AND STORAGE DEVICES TO WI-FI NETWORKS

The following instructions describe how to:

- Connect mobile devices to a wireless storage device
- Connect a wireless storage device to a Wi-Fi network

Tip: You can also use the media app to connect mobile devices to compatible network-attached storage devices (NAS). Both the mobile device and the NAS must be connected to the same network.

CONNECT YOUR MOBILE DEVICE TO YOUR WIRELESS STORAGE DEVICE

1. Download and install the free LaCie Media app from the Google Play Store.
2. Power on the wireless storage device. The Wi-Fi LED will blink for approximately one minute. Wait for the Wi-Fi LED to turn solid before moving to the next step.
3. On your mobile device, browse to **Settings > Wi-Fi**.
4. Select the storage device from the list of Wi-Fi networks.
5. Launch the media app.

CONNECT YOUR WIRELESS STORAGE DEVICE TO A WI-FI NETWORK

The following instructions assume that you have already connected your mobile device to your wireless storage device.

Note: The storage device consumes more battery charge when it is connected to the Internet.



1. From the Home screen, tap on **Connect Product to the Internet**. *Product* is the name of your compatible wireless storage device (for example, Seagate Wireless or LaCie Fuel).
2. Tap on the network you want to join. If security is enabled on the selected Wi-Fi network, enter the password.
3. Optional. Tap on the checkbox for **Connect to this network automatically**.
4. Optional. Tap on the checkbox for **Secure this network**. This option prevents unauthorized users from accessing the network. (**Note:** You may experience a brief interruption in the connection to the wireless storage device.)
5. The Home page shows connection to the Wi-Fi network.







UPLOADING AND DOWNLOADING FILES

When you upload a file to your wireless storage device or network-attached storage device, it is placed in one of the libraries according to its type: Videos, Photos, Music, or Documents.

A file downloaded from the storage device to your mobile device is managed by the operating system.


Note: If you are transferring a large amount of content to your wireless storage device, it is recommended that you connect it directly to a computer rather than using a wireless connection. To learn how to copy content to your storage device using a computer, review the storage device's user manual.

UPLOAD CONTENT FROM YOUR MOBILE DEVICE TO YOUR STORAGE DEVICE



1.  From the home page, tap on **Connectivity** () on the upper left corner. Choose your mobile device from the selection drawer on the left.
2. Tap on the folder with the contents you want to upload. For example, **Pictures**.
3.  Tap on the **More** icon () on the upper right corner of the app screen and tap **Select item**.
4. Tap the items you want to upload to your mobile storage device. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
5. Tap on the **Upload** icon on the upper right corner.



Note: Uploaded files can be viewed within media libraries or the device's folder. To view the folder, go to Files



and Folders () and tap on *Product* (*Product* is the name of your storage device). Tap on the device folder, e.g. Tablet. Browse the sub-folders to view the uploaded files.)

DOWNLOAD CONTENT FROM YOUR STORAGE DEVICE TO YOUR MOBILE DEVICE



1.  From the home page, tap on **Connectivity** () on the upper left corner. Choose your library (e.g. Videos or Photos) from the selection drawer on the left.

2.  Tap on the **More** icon () on the upper right corner of the app screen and tap **Select item**.
3. Tap the items you want to download to your mobile device. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
4. Tap on the **Download** icon on the upper right corner.

VIEWING MEDIA LIBRARIES

You can view the libraries and folders stored on your storage device as well as your mobile device.




1. 
Tap on **Connectivity** () on the upper left corner. The title *Connectivity* changes to *Media app* and the selection drawer appears on the left.
2. From the selection drawer, tap on the library or device. Note that the title changes to that of the library or device (e.g. Videos or Photos).





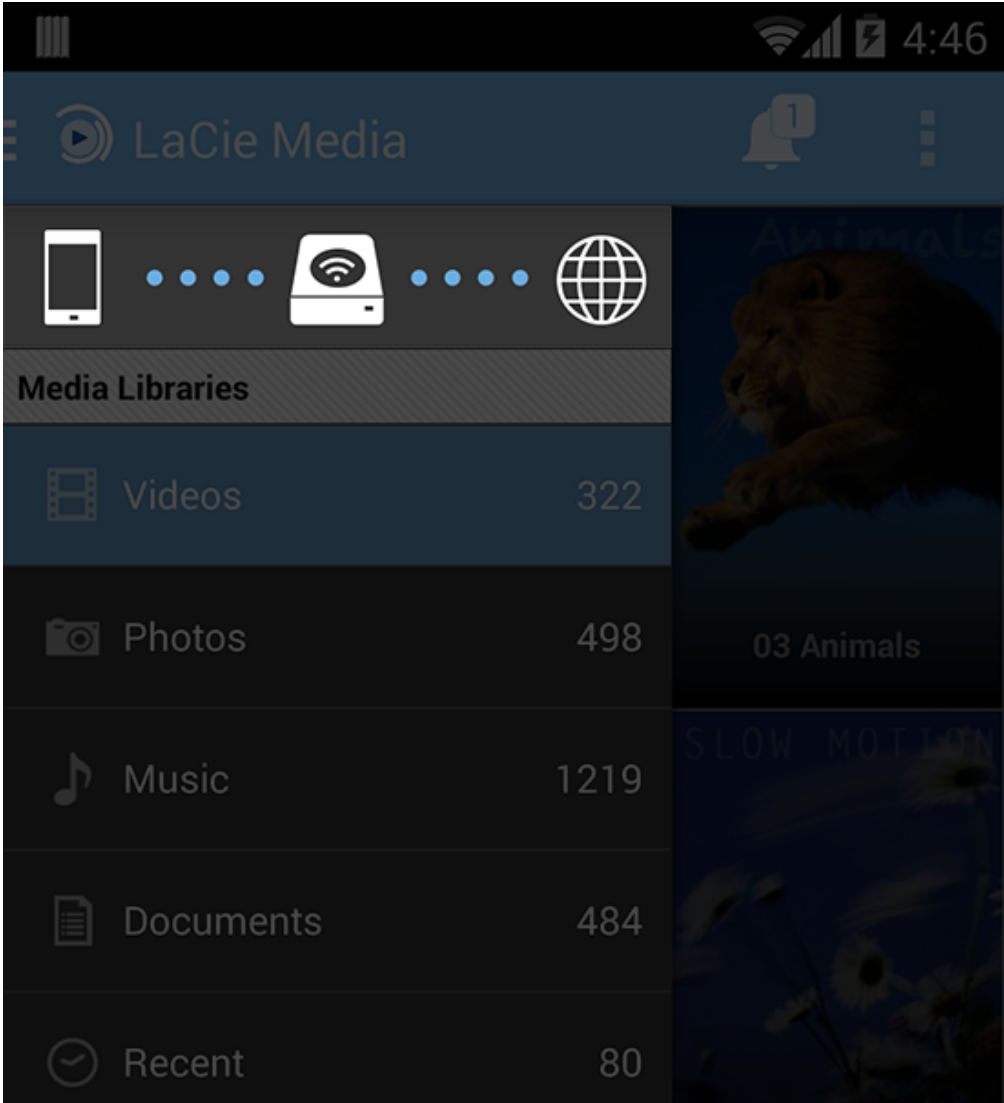
3. To recall the selection drawer for access to other libraries and devices, tap on the title on the upper left



corner ().

RETURN TO THE HOME PAGE

1. 
When in a library or folder view, tap on the title on the upper left corner for the selection drawer. ().
2. Tap on the connectivity icon on top of the selection drawer.



ENJOYING YOUR MEDIA



You can view your media library using the media app or a web browser. The media app is highly recommended when using a tablet or a smartphone.

Tip for web access: To access your media library using a browser, connect to your storage device and type the address **www.productname.com**, substituting the name of your storage device. Examples: *www.laciefuel.com* and *www.seagatewireless.com*.

- [Play videos](#)
- [View photos](#)
- [Listen to music](#)
- [View documents](#)
- [Review recently viewed items](#)
- [Cast Your Media](#)

PLAY VIDEOS

Watch a video



1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Videos**.

2. Tap on the video you want to play.

Tip: Certain video formats might not be compatible with your mobile device. [Visit LaCie support](#) for information on third-party players.





VIEW PHOTOS

View a single photo







1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Photos**.

2. Tap on the photo you want to view. You can see it in full screen by tapping on it a second time. Another tap on the photo exits full screen.

Watch a slideshow

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Photos**.
2.  Tap on the **More** icon () on the upper right corner of the app screen and **Select item**. You can also apply a long push on a single item to enable the selection window.
3. Tap on the photos you want to view as a slideshow. A check mark appears on the selected photos.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
4. Tap on the **Play** icon on the upper right. Another tap on the photo exits full screen.
5. To review options for your slideshow, tap on a photo to exit full screen and tap **Slideshow** on the upper right.
6. Select any of these slideshow options: Transitions, Slide Timing, Music, Photo Loop, and Photo Shuffle.
7. Tap **Start Slideshow** to continue the slideshow with the new settings.
8. To exit the slideshow, tap on the back arrow on the upper left or the Android curved arrow.



Create and save a slideshow

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Photos**.
2.  Tap on the **More** icon () on the upper right corner of the app screen and **Select item**. You can also apply a long push on a single item to enable the selection window.
3. Tap on the photos you want for a new slideshow or to add to an existing slideshow.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select items** on the top left and **Select All**. To undo *Select All*, tap **Select items** and **Deselect All**.
4.  Tap on the **More** icon () on the upper right corner of the app screen and Add to playlist.
5. Choose one of the following:
 - **New slideshow.** Tap **New Playlist** and enter a name. Tap **OK**.
 - **Existing slideshow.** Add the photos by tapping on the existing slideshow.

You can view your saved slideshows at any time. Go to the Photos library and tap on the filter menu (top left, next to the LaCie icon). Choose **Slideshows** to review your existing slideshows.

LISTEN TO MUSIC





Play a song

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Music**.
2. Tap on the song you want to play. A music playback window automatically appears, providing the time of the music track.





The playback window allows you to control how the music plays back: return to the last track; pause/play; and, skip the current track. On the upper right corner, you can choose continuous play (circular arrows) or random play (interconnected arrows).

To exit the music playback window, tap on the back arrow on the top left or the Android curved arrow. Music continues to play even when the window is not visible. You can recover the music window by tapping on the song that is playing or another song.

Play multiple music tracks back-to-back

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Music**.
2.  Tap on the **More** icon () on the upper right corner of the app screen and **Select item**. You can also apply a long push on a single item to enable the selection window.
3. Tap on the music tracks you want to hear. A check mark appears on the selected tracks.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
4. Tap on the **Play** icon on the upper right.

Create a music playlist

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Music**.
2.  Tap on the **More** icon () on the upper right corner of the app screen and **Select item**. You can also apply

a long push on a single item to enable the selection window.

3. Tap on the music tracks you want to add to the playlist. A check mark appears on the selected tracks.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap **Select items** on the top left and **Select All**. To undo **Select All**, tap **Select items** and **Deselect All**.

4. 

Tap on the **More** icon () on the upper right corner of the app screen and Add to playlist.


5. Choose from the following:
 - **Create a new playlist.** Tap **New Playlist** on the lower left and enter a name. Tap **OK**.
 - **Add to an existing playlist.** Tap **Existing Playlist** then tap on the playlist you want to use for the new music track. Tap on the check mark on the upper right to confirm your selection.

You can listen to your saved playlists at any time. Go to the Music library and tap on the filter menu (top left, next to the LaCie icon). Choose **Playlists** to review your existing playlists. If you do not see a new playlist, tap on the More icon and choose **Refresh**.

VIEWING DOCUMENTS

View a document


1. 

Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Documents**.

2. Tap on the document you want to view.
3. Choose the app to use with the document.

Rename a document

1. 

Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Documents**.

2. 



Tap on the **More** icon () on the upper right corner of the app screen and **Select item**.



3. Tap on the document you want to rename. A check mark appears on the item that you select. **NOTE:** You can rename one item at a time. Selecting multiple items removes the option to rename.
 - To deselect a single item, tap on it.
4. Tap on the rename icon (pencil) on the upper right.
5. Type the new name and tap **OK**.

Manage multiple documents

You can:

- Download
- Delete (**Note:** Deleting a file or folder will permanently remove it from your storage device.)

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Documents**.



2.  Tap on the **More** icon () on the upper right corner of the app screen and **Select item**. You can also apply a long push on a single item to enable the selection window.

3. Tap on the documents you want to manage. A check mark appears on each document.

- To deselect a single item, tap on it.
- To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.

4. Tap on the download icon (down arrow) or delete icon (trash can).

REVIEW RECENTLY VIEWED ITEMS

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner and tap **Recently**.

2. By default, your most recently viewed videos appear. You can choose another category (e.g. photos, music, and documents) by tapping on the filter pull-down menu. It is located next to the logo.


CAST YOUR MEDIA

Cast media from your wireless device to the big screen. LaCie Media is now compatible with Google Chromecast, LG TV 2012 and 2013 models, LG TV with webOS, and Roku. Casting media from your LaCie wireless device to any of these devices allows you to enjoy your content on your TV—movies, TV shows, music, photos, and more.

You can multitask on the mobile device without interrupting playback. For example, you can search for a second video while the first one is casting to your TV. Some Cast devices allow you to play, pause, seek, and control volume on your mobile device


Getting started with Chromecast or Roku

1. Configure the Chromecast/Roku on your TV and Wi-Fi network per the manufacturer's instructions.
2. Start the LaCie Media app on your mobile device.
3. Connect to your LaCie Media compatible storage.

4. Confirm that the storage device is connected to the same network as the Chromecast/Roku.
5.  Tap the Cast icon ().
6. Select a cast device (Chromecast or Roku).
7. Choose a video, photo, or music track to start casting.

Visit the manufacturers' websites for further information on [Chromecast](#) and [Roku](#).

Getting started with LG TV

1. Turn on your LG TV.
2. Connect the LG TV to your Wi-Fi network.
3. Start the LaCie Media app on your mobile device.
4. Connect to your LaCie Media compatible storage.
5. Confirm that the storage device is connected to the same network as the LG TV.
6.  Tap the Cast icon ().
7. Select your LG TV.
8. Choose a video, photo, or music track to start casting.

USING MEDIA APP CONTROLS

Note: Certain controls are only available on select storage devices. Therefore, you might not see all of the




controls listed here. Additionally, controls may be placed in **More** () on mobile devices with smaller displays.

HOME PAGE




The Home page appears with each initial launch of the media app. The media app will recall your last view if it remains open on your device as you switch to another app. A simple way to return to the home page is to quit the media app on your mobile device and then open it again.



1. 
Connectivity: Tap on **Connectivity** () to open the selection drawer. The selection drawer allows you to choose a Library or Folder to access its content. Libraries include Videos, Photos, Music, and Documents. Folders are the devices that you are using to access files and media: the mobile device, the mobile storage, and the network-attached storage (NAS). The mobile storage device and NAS must be connected to the same network as your mobile device.
2. **Devices and Network:** Lists the connections between the mobile and storage devices as well as the network. When first connecting to the wireless storage, you can see your mobile device and the wireless storage. The Wi-Fi network appears after you connect the storage device to the Internet.
3. **Browse Content and Network Connection:**
 - Tap **Browse my Product content** to enable the selection drawer. *Product* is the name of your compatible storage device.
 - Manage your storage device's connection to the Internet by choosing the appropriate option. For example, tap on **Connect Product to the Internet** to join the storage device to your Wi-Fi network.

ACCESS THE SELECTION DRAWER (LIBRARY VIEW)

You have three options for accessing the selection drawer from the home page:

1. Place your finger on the left edge of the screen and swipe right.
2. 
Tap on **Connectivity** ().
3. Tap **Browse my Product content**. *Product* is the name of your storage device.

SELECTION DRAWER





1. **Connection icons:** Tap on the connection icons to return to the home page.
2. **Media Library:** Tap on a library to access its content (e.g. Videos and Photos).
3. **Files and Folders:** Tap on a device to access its content (e.g. the storage device and the mobile device).

LIBRARY VIEW

Icons above a media library give you options to view and manage its content. Review the legend below for the meaning of each icon.



1. **Stack:** Tap on these icons to enable the selection drawer.
2. **Library and Filter:** The media library you are viewing (e.g. Videos, Photos, Music, or Documents). Tap on the name of the media library to filter the contents in the window. For example, filtering options for Photos are: All, Albums, and Date Taken.
3. **Search:** Tap on the magnifying glass to enable the search field.
4. **Alerts:** Tap on the bell to see a list of actions and warnings. Actions are available to add new features to the mobile storage (for example, cloud storage sync). Warnings will appear if there is a problem with the storage device (for example, low battery).
5. **List and Thumbnail views:** Tap on the icon to switch between list and thumbnail views.
6. **Sort:** Tap on the icon to sort by Title, Date, Size, and Type. Certain sorting options may not apply to all libraries.
7.  **More:** Tap on the **More** icon () to view additional options including Refresh, Select item, Info, Help, and Settings.

MEDYA UYGULAMASI KONTROLLERINI KULLANMA

Not: Bazı kontroller sadece belirli depolama cihazlarında bulunur. Bu yüzden, cihazınızda burada listelenen tüm



kontrolleri göremeyebilirsiniz. Ek olarak, daha küçük ekranlı mobil cihazlarda kontroller **More** () (Daha Fazla) ögesinde bulunabilir.

GİRİŞ SAYFASI



Giriş sayfası, medya uygulaması her başlatıldığında görüntülenir. Medya uygulaması, başka bir uygulamaya geçtiğinizde cihazınızda açık kalırsa son görünümü geri getirir. Giriş sayfasına dönmenin kolay yollarından biri depolama cihazınızda medya uygulamasını kapatmak ve tekrar açmaktır.



1.



Connectivity (Bağlanabilirlik): Seçim çekmecesini açmak için **Connectivity** (Bağlanabilirlik) () Seçim çekmecesini, Kitaplık veya Klasör seçerek içeriğine erişmenize olanak sağlar. Cihazda Videos (Videolar), Photos (Fotoğraflar), Music (Müzik) ve Documents (Belgeler) kitaplıkları bulunur. Klasörler, dosya ve medya bileşenlerine erişmek için kullandığınız cihazlardır: mobil cihaz, mobil depolama ve ağa bağlı depolama (NAS). Mobil depolama cihazı ve NAS, mobil cihazınızla aynı ağa bağlanmalıdır.

2. **Devices and Network (Cihazlar ve Ağ):** Mobil cihazlar ve depolama cihazlarının yanı sıra ağlar arasındaki bağlantıları listeler. Kablosuz depolama cihazınıza ilk kez bağlandığınızda mobil cihazınızı ve kablosuz depolama cihazını görebilirsiniz. Wi-Fi ağı, depolama cihazı Internet'e bağlandıktan sonra görüntülenir.

3. **İçerik ve Ağ Bağlantısına Gözetme:**

- Seçim çekmecesini etkinleştirmek için **Browse my Product content** (Ürün içeriğine gözet) ögesine dokunun. Burada *Product* (Ürün) depolama cihazınızın adıdır.
- Uygun seçeneği belirleyerek depolama cihazınızın Internet bağlantısını yönetin. Örneğin, depolama cihazınızı Wi-Fi ağınıza bağlamak için **Ürünü Internet'e bağla** simgesine dokunun.

SEÇİM ÇEKMECESİNE ERİŞME (KITAPLIK GÖRÜNÜMÜ)

Ana sayfada seçim çekmecesine erişmek için üç seçenek bulunur:

1. Parmağınızı ekranın sol kenarında sağa doğru kaydırın.

2.



Bağlanabilirlik () ögesine dokunun.

3. **Ürün içeriğine gözet** öğesine dokununn. *Ürün*, depolama cihazınızın adıdır.

SEÇİM ÇEKMECESİ



1. **Bağlantı simgeleri:** Ana sayfaya dönmek için bağlantı simgelerine dokunun.
2. **Medya Kitaplığı:** İçeriğine erişmek istediğiniz kitaplığa dokunun (örn. Videolar ve Fotoğraflar).
3. **Dosyalar ve Klasörler:** İçeriğine erişmek istediğiniz cihaza dokunun (örn. depolama cihazı ve mobil cihaz).

KITAPLIK GÖRÜNÜMÜ

Medya kitaplığının üzerindeki simgeler kitaplığın içeriğini görüntülemeye ve yönetmeye yönelik seçenekler sunar. Simgelerin anlamları için aşağıdaki tabloyu inceleyin.



1. **Yığın:** Seçim çekmecesini etkinleştirmek için bu simgelere dokunun.
2. **Kitaplık ve Klasör** Görüntülemekte olduğunuz medya kitaplığı (örn. Videolar, Fotoğraflar, Müzik veya Belgeler). Pencere içeriğini filtrelemek için medya kitaplığı adına dokunun. Örneğin, Fotoğraf kitaplığı için şu filtreleme seçenekleri bulunur. Tümü, Albümler ve Çekildiği Tarih
3. **Search (Ara):** Arama alanını etkinleştirmek için büyütece dokunun.
4. **Uyarılar:** Eylemler ve uyarılar listesini görüntülemek için çan simgesine dokunun. Eylemler mobil depolama cihazınıza yeni özellikler (örn. bulut depolama eşitleme) eklemek için kullanılır. Uyarılar, depolama cihazınızda bir sorun olduğunda (örneğin, düşük pil) görüntülenir.
5. **Liste ve Küçük resim görünümüleri:** Liste ve küçük resim görünümüleri arasında geçiş yapmak için simgeye dokunun.
6. **Sort (Sırala):** Başlık, Tarih, Boyut ve Türe göre sıralama uygulamak için simgeye dokunun. Bazı sıralama seçenekleri tüm kitaplıklar için geçerli olmayabilir.
7. **Daha Fazla:** Yenile, Wi-Fi, Öğe seç, Bilgi, Yardım ve Ayarlar gibi ek seçenekleri görüntülemek için **Daha**



Fazla simgesine () dokunun.

SORTING, VIEWING, AND FILTERING CONTENT

The media app gives you options for sorting, viewing, and filtering your content in a media library window.

SORT





Tap on the sort icon () to review alternative options.

- Title A-Z
- Title Z-A
- Date newest
- Date oldest
- Date smallest
- Size largest
- Type A-Z
- Type Z-A

VIEW

Tap on the view icon to switch between:

-  : Thumbnails
-  : List

FILTER

Tap on the name of the library on the upper left to change the filter option. Filter options differ by media library:

- **Videos:** All; Albums; Years; and Genre
- **Photos:** All; Albums; and Date Taken
- **Music:** Playlists; Songs; Albums; Artists; and Genre
- **Recently:** Videos; Photos; Music; and Documents

Note: Documents are presented in alphabetical order.

CUSTOMIZING YOUR STORAGE DEVICE

The media app provides two levels for customizing your storage device: **More** and **Settings**. You can review and change options to suit your needs.

Note: Your storage device might not support all features listed below.

MORE



The **More** icon () is available on the top right of the app's screen. Tap on it see the menu.

- **Refresh:** Refresh the page.
- **Select item:** Select one or more items in a library or folder.
- **Info:** See the percentage of battery charge. Tap on **Advanced** for important network details: Network Name; MAC Address; IP Address; Wi-Fi Channel; and, Security.
- **Help:** Tap on **Help** for tips on how to use your wireless storage.

Note: Certain options may not be available in all views. For example, the More menu has fewer options on the Home page.

SETTINGS



Settings is an option in the **More** menu. Tap on the **More** icon () and tap **Settings**.

▪ Application Settings:

- Tap **Language** to change the language.
- Tap **Download Location** to change the download destination on your mobile device.
- Enable/disable **Stream and Download** by tapping on its checkbox. This option is not available when your storage device is connected to a Wi-Fi network with access to the Internet.
- Enable/disable the **Internal player** by tapping on its checkbox.
- Enable/disable the **Remote Video Pre-Buffer** by tapping on its checkbox.
- Tap on **Clear cache** to empty the cache.

▪ Server Settings:





- Tap **Change name** to change the name of the storage device.
- Tap **Enable password** to prevent unauthorized access to the storage device. You will be prompted to enter a password. Make certain to note the password as you will be required to enter it when logging on to your mobile device.
- Tap **Change password** to change the current password for the storage device. You must enable a password to use this option.
- Tap **ECO mode** to enable/disable power conservation. Doing so will help to increase battery life. See the Help section [Conserving Battery Life](#).

- Tap **Rebuild database** to initiate a scan of the storage device. The scan attempts to find and rebuild data that can cause errors. A prompt will ask you to confirm the rebuild.
- Tap **Reset the device's settings** to restore the storage device to its factory default.
- Tap **Restart** to reboot the storage device.
- Tap **Shut Down** to power off the storage device.
- **Cloud Storage:** Synchronize content on your storage device with your Dropbox or Google Drive accounts. Tip: Your storage device must be connected to the Internet to access this feature. Google Drive is not available on all storage devices.
- **Report a problem:** Send an email to report a problem with the media app.
- **About:** Tap to review: versions of the media app and your storage device; the number of users connected to the storage device; and, capacity (total, used, and available).
- **About (Advanced info):** **Advanced** info is an option in **About**. Tap **Advanced** info to review important network details: Network Name; MAC Address; IP Address; Wi-Fi Channel; and, Security.





MANAGING CONTENT ON YOUR STORAGE DEVICE

- [Copy content](#)
- [Cut and paste content \(Move\)](#)
- [Rename content](#)
- [Delete content](#)

COPY CONTENT

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner.
2. Under **Files and Folders**, tap on your storage device. Content on your drive appears in multiple folders.
3. Navigate to the folders or files you want to copy and paste.
4.  Tap on the **More** icon () and tap on **Select item**.
5. Tap on the items you want to copy. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
6. Tap on the copy icon on the upper right (two sheets of paper).
7. Navigate to the destination folder using the Android curved back arrow.
8. Tap **Paste** on the upper right.





CUT AND PASTE CONTENT (MOVE)

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner.
2. Under **Files and Folders**, tap on your storage device. Contents on your drive appear in multiple folders.
3. Navigate to the folders or files you want to cut and paste.
4.  Tap on the **More** icon () and tap on **Select item**.
5. Tap on the items you want to cut and paste (move) to another folder. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
6. Tap on the cut icon on the upper right (scissors on paper). **NOTE:** Cutting a file or folder will move the item from its current location.

7. Navigate to the destination folder using the Android curved back arrow.
8. Tap **Paste** on the upper right.





RENAME CONTENT

NOTE: You can rename one item at a time. Selecting multiple items will remove the option to rename.

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner.
2. Under **Files and Folders**, tap on your storage device. Contents on your drive appear in multiple folders.
3. Navigate to the folder or file you want to rename.
4.  Tap on the **More** icon () and tap on **Select item**.
5. Tap on the item you want to rename.
 - To deselect a single item, tap on it.
6. Tap on the rename icon on the upper right (pencil).
7. Type the new name and tap **OK**.

DELETE CONTENT


NOTE: Deleting a file or folder will permanently remove it from your storage device.

1.  Enable the selection drawer by tapping on the content menu icon () on the upper left corner.
2. Under **Files and Folders**, tap on your storage device. Contents on your drive appear in multiple folders.
3. Navigate to the folders or files you want to delete.
4.  Tap on the **More** icon () and tap on **Select item**.
5. Tap on the items you want to delete. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
 - To select all files in the view, tap on **Select items** on the top left and **Select All**. To undo Select All, tap on **Select items** and **Deselect All**.
6. Tap on the delete icon on the upper right (trash can).
7. Tap **Delete** to permanently remove the items.

CONSERVING BATTERY LIFE

POWER SETTINGS

You can prolong battery life by enabling ECO mode on your mobile storage.

1.  Tap on the **More** icon () on the top right and **Settings**.
2. Tap **Server Settings** and tap **ECO mode**.
3. Enable ECO mode by tapping on its switch.

When playing a video, the storage device uses your mobile device's memory to temporarily store the video content. By using the mobile device's memory, the storage device can enter sleep mode to conserve its battery.

POWER SETTINGS OPTIONS

The Energy Conservation gauge reveals your energy status. Your status changes when you turn services or features on or off. By enabling ECO mode, two non-critical services have been turned off:

- **DLNA:** Allows DLNA playback devices on the network to view and play media files stored on the wireless storage device.
- **SAMBA:** Allows computers on the network to connect to the wireless storage device as a network volume. Turning it off does not prevent access to the storage device using a web browser.

Even when ECO mode is enabled, you can manually turn on DLNA and SAMBA. Go to ECO mode and tap on the switch for the respective service. It is recommended that you disable the service as soon as possible for optimal battery performance.

BATTERY PERFORMANCE

To achieve the best energy conservation:



- Enable ECO mode.
- Disable DLNA and SAMBA.
- Do not connect your storage device to the Internet while it is connected to your mobile device.
- Confirm that **Stream and Download** is enabled in **Settings > Application Settings**.

UPDATING THE MEDIA APP AND THE STORAGE DEVICE

UPDATE THE MEDIA APP

Updates to the app are managed by the operating system. To manually check for updates to the media app, make certain that your mobile device is connected to the Internet.



Review the current version of the media app

1.  Tap on the **More** icon () on the upper right corner of the app screen.
2. Tap on **Settings**.
3. Tap on **About** and check **App version**.
4. Go to the Google Play Store to see if a newer version of the media app is available.

UPDATE THE STORAGE DEVICE

The media app automatically checks for firmware updates when the storage device is connected to the Internet. If an update is found, the media app downloads it in the background and prompts you to restart the storage device. The firmware update is installed upon restart.

Review the current version of the storage device's firmware

1.  Tap on the **More** icon () on the upper right corner of the app screen.
2. Tap on **Settings**.
3. Tap on **About** and check **Firmware version**.
4. For information on firmware updates, go to [LaCie support](#) or [Seagate support](#) and choose your storage device.

ACCESSING MULTIPLE STORAGE DEVICES ON THE SAME NETWORK

The media app can detect more than one compatible storage device on a network. For example, you connect a wireless storage device and a network-attached storage (NAS) device to your home network. Provided that both are compatible with the media app, you can switch between the two storage devices when you connect your mobile device to the same network.

ADD YOUR DEVICES TO YOUR NETWORK

All devices, including the mobile device, must be connected to a single network.

1. Use the media app to join the wireless storage device to your home network Wi-Fi.
2. Use the mobile device's Wi-Fi settings to connect it to your home network Wi-Fi. **Tip:** For access to multiple disks on a network, make certain that your mobile device changes its Wi-Fi connection from the wireless storage device to your home network Wi-Fi.
3. Connect your NAS to your home network via Ethernet. See the NAS's user manual for instructions.

CHOOSE THE STORAGE DEVICE

Go to the home page and tap on the device.





TROUBLESHOOTING

For instructions on how to connect a compatible wireless storage device to your network, see the Help section [Connecting Mobile and Storage Devices to Wi-Fi Networks](#). See the NAS's user guide for instructions on how to connect it to the network.

ACCESSING YOUR MEDIA REMOTELY

You can use the media app to remotely access content on your network-attached storage (NAS).

Before following the instructions below, you must create a remote access account on your compatible NAS. See the user manual for your NAS for further details.

1.  Tap on the **More** icon () on the upper right and tap **Settings**.
2. Tap on **Remote access**.
3. Enter your remote access email address and password. Tap **Sign in**.
4. In the list of storage devices, select your NAS. You can access files on the NAS's *Public* folder.

To troubleshoot remote access issues:

- Verify that Remote Access is enabled on your NAS.
- Verify that your NAS has access to the Internet.
- Visit [LaCie support](#) or [Seagate support](#)


TROUBLESHOOTING

- [Files take awhile to appear on the storage device](#)
- [Cannot connect to a wireless device or a network-attached storage device](#)
- [Connection to wireless storage is lost when the mobile device wakes from sleep](#)
- [Video, song, or file does not play/open](#)
- [Reformatted hard drive for Mac](#)

FILES TAKE AWHILE TO APPEAR ON THE STORAGE DEVICE

The media app performs a one-time scan of the content that you copied to your wireless and network-attached storage devices. The scan can take time when the storage device has a good amount of files.



If you recently copied content to your storage device and you do not see your files, tap on the **More** icon () and tap **Refresh**.

CANNOT CONNECT TO A WIRELESS DEVICE OR A NETWORK-ATTACHED STORAGE DEVICE

- A low battery charge might cause issues with the Wi-Fi connection. If you have an intermittent connection with



the wireless device, check its battery charge by tapping on the **More** icon () and **Info**.

- Confirm that your storage device is disconnected from your computer and powered on. Make certain that the Wi-Fi LED is solid blue. The Wi-Fi is disabled when the wireless storage device is attached to a computer via USB or another wired connection.
- On your mobile device, check whether the storage device's wireless network is selected in the network list. If you move out of the storage device's wireless range, your mobile device will disconnect from the Wi-Fi signal. The maximum range is approximately 145 ft./44 m. In addition, obstructions, such as walls and other interference can affect the strength of the signal. Try reconnecting to the Wi-Fi network.
- You can have up to eight users. Tap on the **More** icon (ellipse) and check **Settings > About > Users**.
- Tap on the **More** icon (ellipse) and tap **Refresh**.
- Power off the storage device, wait 10 seconds and then power it on. Relaunch the media app.

CONNECTION TO WIRELESS STORAGE IS LOST WHEN THE MOBILE DEVICE WAKES FROM SLEEP

Connection to your wireless device's Wi-Fi network can be lost when a mobile device enters sleep or energy conservation modes. To recover the connection, go to your mobile device's Wi-Fi settings and choose the name

of your storage device.

VIDEO, SONG, OR FILE DOES NOT PLAY/OPEN

You can copy any file to your storage device, however, the device to which you stream your media files can play only the file formats that it supports. The media app does not convert files to other formats. See your mobile device's specifications for a list of supported file types.

REFORMATTED HARD DRIVE FOR MAC

Do not allow Time Machine® to use your storage device for backups. Doing so will reformat the storage device's hard drive.

If you reformatted the storage device by mistake, you can set it back to its original format. Visit your device's support website for further details: [Seagate wireless products](#) or [LaCie wireless products](#).

WINDOWS

WELCOME

The media app helps you manage media and documents that you copy to compatible wireless and network-attached storage (NAS) devices. It is available as an app for mobile devices or in a web browser. At home or on the go, use the media app whenever you want to enjoy your music, movies, and photos or, review important documents.

The media app supports a wide range of storage devices. However, your storage device might not support all the features documented in Help. Most storage devices present a Getting Started tutorial the first time you open the media app. Follow the tour to learn great tips on how to access and enjoy your content.

For information on updates to the media app, FAQs, how-to videos, and support information, go to [LaCie support](#).

The media app and Windows touch

For ease of use, the media app is compatible with standard Windows 8 and Windows RT touch functions:

- **App bar:** Enable the app bar by swiping your finger down from the top of the screen. You can also swipe your finger up from the bottom of the screen. Exit the app bar by performing the same action. App bar features appear on the top and bottom of the screen.
- **Charms bar:** Starting on the right edge of the screen, enable the charms bar by swiping your finger from right to left. Tap anywhere on the screen to exit the charms bar.
- **Return to Windows Start:** Tap on the Windows icon on your device to return to the Windows Start screen.
- **Quit the media app:** It is not necessary to quit the media app before returning to the Windows Start screen or switching to another app. However, there are times when quitting the app is helpful, such as troubleshooting a problem. To quit an open app, place your finger on the top center of the screen and swipe down.

Mouse and keyboard

The Help pages provide instructions using touch. Refer to the list below for mouse and keyboard actions:

- **App bar:** Right click opens the app bar.
- **Charms bar:** Place the mouse cursor on the bottom right corner to open the charms bar.
- **Return to Windows Start:** Tap on the Windows icon on your device to return to the Windows Start screen.
- **Quit the media app:** It is not necessary to quit the media app before returning to the Windows Start screen or switching to another app. However, there are times when quitting the app is helpful, such as troubleshooting a problem. To quit an open app, press Ctrl+Alt+Del and choose Task Manager. Select the open application and choose **End task**.

CONNECTING MOBILE AND STORAGE DEVICES TO WI-FI NETWORKS

The following instructions describe how to:

- Connect mobile devices to a wireless storage device
- Connect a wireless storage device to a Wi-Fi network

Tip: You can also use the media app to connect mobile devices to compatible network-attached storage devices (NAS). Both the mobile device and the NAS must be connected to the same network.

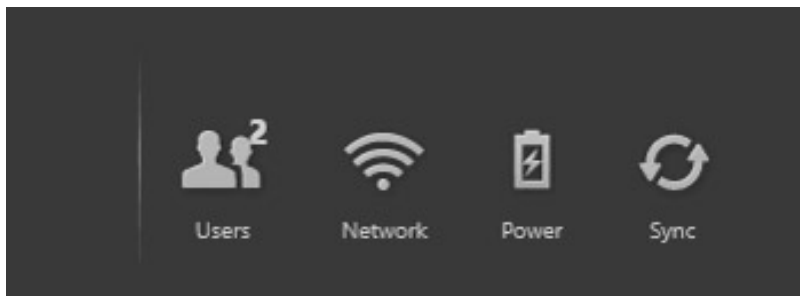
CONNECT FROM A MOBILE DEVICE

1. Download and install the free LaCie Media app from the Windows Store.
2. Power on the wireless storage device. The Wi-Fi LED will blink for approximately one minute. Wait for the Wi-Fi LED to turn solid before moving to the next step.
3. On your mobile device, browse to **Settings > Wi-Fi**.
4. Select the storage device from the list of Wi-Fi networks.
5. Launch the the media app.

CONNECT YOUR WIRELESS STORAGE DEVICE TO A WI-FI NETWORK (INTERNET)

The following instructions assume that you have already connected your mobile device to your wireless storage device.

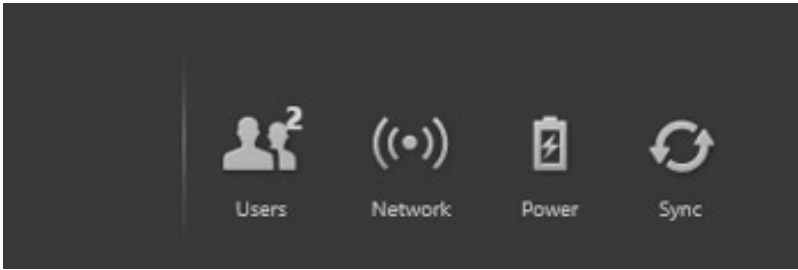
Note: The storage device consumes more battery charge when it is connected to the Internet.



1. Enable the app bar on the Start Page by swiping your finger down from the top of the screen.
2. Tap **Network** on the upper right.
3. Tap on the switch for **Connect Product**. *Product* is the name of your compatible wireless storage device (for example, Seagate Wireless or LaCie Fuel). The device will connect to trusted networks when the switch is enabled.
4. Tap on the network you want to join. If security is enabled on the selected Wi-Fi network, enter the password.
5. Optional. Tap on the checkbox for **Connect automatically**.
6. Optional. Tap on the checkbox for **Secure this connection on public networks**. This option prevents

unauthorized users from accessing the network.

7. Tap **Connect**. (**Note:** You may experience a brief interruption in the connection to the wireless storage device.)
8. The icon for Network changes to reflect connection to a Wi-Fi network with access to the Internet.



9. Hide the app bar by swiping your finger down from the top of the screen.

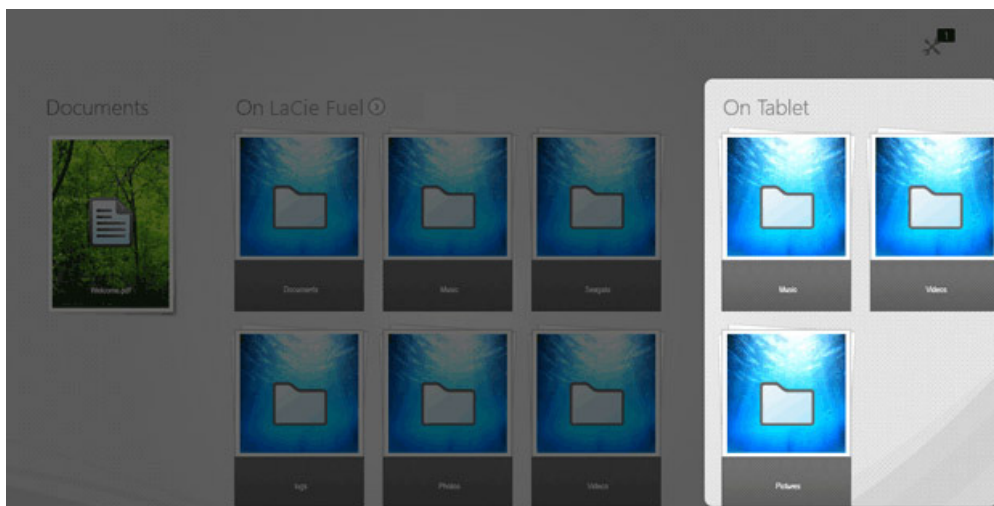
UPLOADING AND DOWNLOADING FILES

When you upload a file to your wireless storage device or network-attached storage device, it is placed in one of the libraries according to its type: Videos, Photos, Music, or Documents.

A file downloaded from the storage device to your mobile device is managed by the operating system.

Note: If you are transferring a large amount of content to your wireless storage device, it is recommended that you connect it directly to a computer rather than using a wireless connection. To learn how to copy content to your storage device using a computer, review the storage device's user manual.

UPLOAD CONTENT FROM YOUR MOBILE DEVICE TO YOUR STORAGE DEVICE



1. From the Start Page, swipe your finger from right to left until you see On Tablet (the title may be different for your Windows device). The folders below On Tablet hold your mobile device's content.
2. Browse for content on your mobile device by tapping on a folder. For example, **Pictures**. If necessary, tap on sub-folders until you see the content you want.
3. Enable the app bar to select the items you want to upload. From the top of the screen, swipe your finger down.
4. Tap on the items you want to upload to your storage device. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all items, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap **Select All** on the bottom left corner.
5. Tap **Actions** on the bottom left corner and tap **Upload**.
6. Exit the app bar by swiping your finger down from the top of the screen.

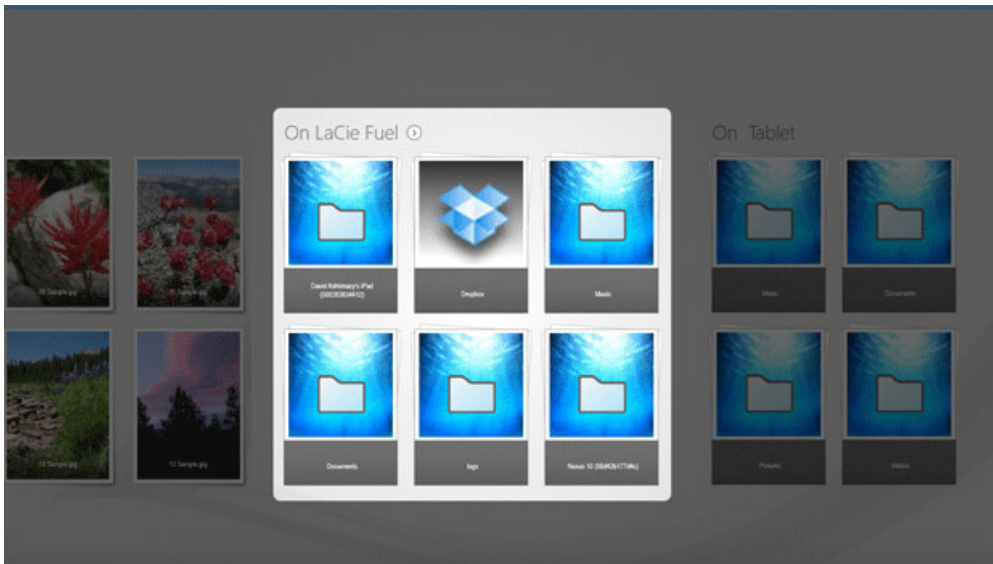
Note: Uploaded files can be viewed within media libraries or the device's folder. To view the folder, swipe your finger from right to left until you see **On Product** (*Product* is the name of your storage device, e.g. LaCie Fuel or Seagate Wireless). Tap on the device folder, e.g. **Tablet**. Browse the sub-folders to view the uploaded files.

Upload content from the Start Page

You can use an alternative method to upload content.

1. Enable the app bar on the Start Page. From the top of the screen, swipe your finger down.
2. Tap **Actions** on the lower left corner and tap **Upload**.
3. Browse for the content you want to upload.
4. Tap on the items you want to upload to your storage device. A check mark appears on each item that you select.
 - To deselect a single item, tap on it.
5. Tap **Open** to upload the files.

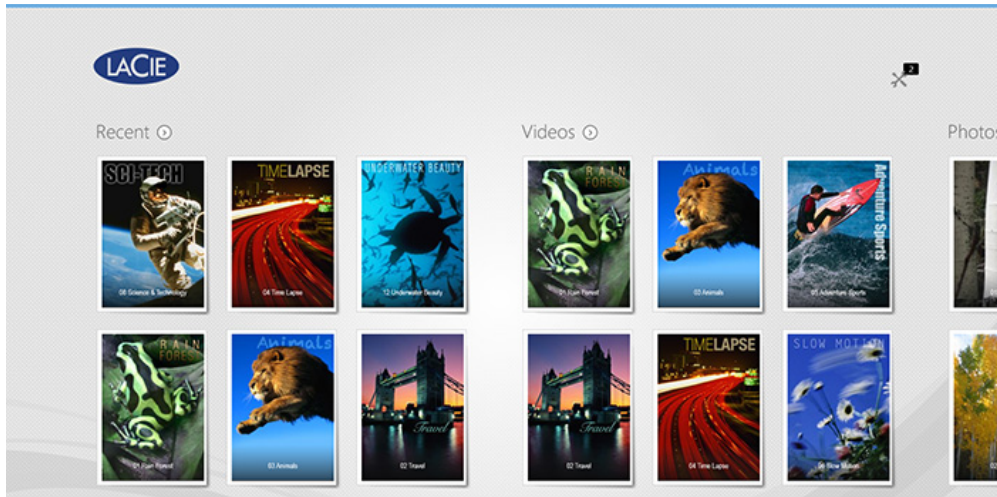
DOWNLOAD CONTENT FROM YOUR STORAGE DEVICE TO YOUR MOBILE DEVICE



1. From the Start Page, swipe your finger from right to left until you see **On Product**. *Product* is the name of your mobile storage (e.g. On LaCie Fuel or On Seagate Wireless). The folders below On Product hold some of your storage device's content.
2. To view all of the folders on your storage device, tap on the arrow next to the product name.
3. Browse for content on your storage device by tapping on a folder. For example, **Photos**. If necessary, tap on sub-folders until you see the content you want.
4. Enable the app bar to select the items that you want to download. From the top of the screen, slide your finger down.
5. Tap on the items you want to upload to your storage device. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all items, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap **Select All** on the bottom left corner.
6. Tap **Actions** on the bottom left corner and tap **Download**.
7. Exit the app bar by swiping your finger down from the top of the screen.

VIEWING MEDIA LIBRARIES

The Start Page gives you a quick view of the libraries and folders on your storage device and your mobile device.



1. Navigate between libraries by swiping your finger right to left and left to right.
2. To view all the contents of a library, tap on the arrow next to the library name. For example, tap on the arrow next to **Photos** to see all the pictures on your storage device.



3. Return to the Start Page by tapping on the home icon on the upper left corner.

ENJOYING YOUR MEDIA

You can view your media library using the media app or a web browser. The media app is highly recommended when using a tablet or a smartphone.

Tip for web access: To access your media library using a browser, connect to your storage device and type the address www.productname.com, substituting the name of your storage device. Examples: www.laciefuel.com// and www.seagatewireless.com//.

- [Play videos](#)
- [View photos](#)
- [Listen to music](#)
- [View documents](#)
- [Review recently viewed items](#)

PLAY VIDEOS

Watch a video

1. The Start Page shows you a small preview of the videos on your storage device. If you do not see the video you want to watch on the Start Page, tap on the arrow next to **Videos** to view the entire library.
2. Tap on the video you want to play.

Tip: If the video has an exclamation mark, it might not be compatible with your mobile device. Visit [LaCie support](#) for information on third-party players.

Watch multiple videos back-to-back

1. The Start Page shows you a small preview of the videos on your storage device. If you do not see the videos you want to watch on the Start Page, tap on the arrow next to **Videos** to view the entire library.
2. Enable the app bar to select multiple videos. From the top of the screen, swipe your finger down.
3. Tap on the videos you want to play. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
4. Tap **Actions** on the lower left corner and tap **Play**.

Video player

Enable the playback controls by tapping on a video while it is playing. Controls include: return to last video; stop; pause/play; skip to next video; random play (interconnected arrows); and continuous play (circular arrows).

Tap on the back arrow on the upper left to exit video playback.

VIEW PHOTOS

View a single photo

1. On the Start Page, swipe your finger from right to left to navigate to Photos. The Start Page shows you a small preview of the photos on your storage device. If you do not see the photo you want to watch, tap on the arrow next to **Photos** to view the entire library.
2. Tap on the photo you want to view. To see it in full screen, tap on the photo and then tap **Fill**. In addition to Fill, you can choose **Fit** and **Native**.

Watch a slideshow

1. On the Start Page, swipe your finger from right to left to navigate to Photos. The Start Page shows you a small preview of the photos on your storage device. If you do not see the photo you want to watch, tap on the arrow next to **Photos** to view the entire library.
2. Enable the app bar to select multiple photos. From the top of the screen, swipe your finger down.
3. Tap on the photos you want to view. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
4. Tap **Actions** on the lower left corner and tap **Play**.
5. To review options for your slideshow, tap on a photo and tap **Slideshow** on the upper right.
6. Select any of these slideshow options: Transitions, Slide Timing, Loop, and Shuffle.
7. Tap **Start** to continue the slideshow with the new settings.
8. To exit the slideshow, tap on a photo and tap the back arrow on the upper left.

Create and save a slideshow

1. On the Start Page, swipe your finger from right to left to navigate to Photos. The Start Page shows you a small preview of the photos on your storage device.
2. Tap **Photos** to view the photo library.
3. Enable the app bar to select multiple photos. From the top of the screen, swipe your finger down.
4. Tap on the photos you want for a new slideshow or to add to an existing slideshow.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap **Select All** on the bottom left corner.
5. Tap **Actions** and choose **Add to playlist**.
6. Choose one of the following:
 - **Create a new slideshow.** Tap **New Playlist** on the lower left corner. Enter a name for the slideshow and tap on the check mark.
 - **Add photos to an existing slideshow.** Add the photos by tapping on the existing slideshow.

You can view your saved slideshows at any time. Go to the Photos library and tap on the **Playlists** folder. Tap on the slideshow you want to view and tap the play icon.

LISTEN TO MUSIC

Play a song

1. On the Start Page, swipe your finger from right to left to navigate to Music. The Start Page shows you a small preview of the music on your storage device. If you do not see the track you want to listen to, tap on the arrow next to **Music** to view the entire library.
2. Tap on the music track you want to hear.

Tap on the screen to reveal the playback controls: go back to the last track; stop; pause/play; go to the next track; random play (interconnected arrows); and continuous play (circular arrows).

To exit the music playback window, tap on the back arrow on the top left. Unless you choose to stop the music track, it will continue to play even when the playback window is not visible. You can recover the music playback window by enabling the app bar (starting at the top of the screen, swipe your finger down).

Play multiple music tracks back-to-back

1. On the Start Page, swipe your finger from right to left to navigate to **Music**. The Start Page shows you a small preview of the music on your storage device. If you do not see the songs you want to hear, tap on the arrow next to **Music** to view the entire library.
2. Enable the app bar to select multiple tracks. From the top of the screen, swipe your finger down.
3. Tap on the music tracks you want to play. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
4. Tap **Actions** on the lower left corner and tap **Play**.

Create a music playlist

1. On the Start Page, swipe your finger from right to left to navigate to Music. Tap on **Music** to view the entire library.
2. Enable the app bar to select multiple tracks. From the top of the screen, swipe your finger down.
3. Tap on the music tracks you want to add to the playlist. A check mark appears on the selected tracks. Tracks are added to the slideshow in the order of selection.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap **Select All** on the bottom left corner.
4. Tap **Actions** on the upper right and choose **Add to playlist**.
5. Choose from the following:
 - **Create a new playlist.** Tap **New Playlist** on the lower left and enter a name. Tap **Confirm**.
 - **Add to an existing playlist.** Add the music by tapping on the existing slideshow.

You can listen to your saved playlists at any time. Go to the Music library and tap on the Playlists folder. Tap on the playlist you want to hear and tap the play icon.

VIEWING DOCUMENTS

View a document

1. On the Start Page, swipe your finger from right to left to navigate to **Documents**. The Start Page shows you a small preview of the documents on your storage device. If you do not see the document you want to view, tap on the arrow next to **Documents** to view the entire library.
2. Tap on the document you want to view.
3. Choose the app to use with the document.

Rename a document

1. On the Start Page, swipe your finger from right to left to navigate to **On Product**. *Product* is the name of your storage device (e.g. On LaCie Fuel or On Seagate Wireless). If the folder you want to view is not displayed on the Start Page, tap on the arrow next to the product name to reveal all the contents on the device.
2. Browse for the document you want to rename.
3. Enable the app bar to select a document. From the top of the screen, swipe your finger down.
4. Tap on the document. A check mark appears on the item that you select. **Note:** The rename option is not available if more than one item is selected.
 - To deselect a single item, tap on it.
5. Tap **Actions** on the lower left corner and tap **Rename**.
6. Type the new name and tap **Confirm**.

Manage multiple documents

You can:

- Copy documents to another folder
- Delete documents from the storage device (**Note:** Deleting documents will permanently remove them from the storage device.)
- Download documents to your mobile device
- Move documents to another folder

1. On the Start Page, swipe your finger from right to left to navigate to **On Product**. *Product* is the name of your storage device (e.g. On LaCie Fuel or On Seagate Wireless Plus). Tap on the arrow next to the product name and navigate to the folder with the items you want to manage.
2. Enable the app bar to select one or more items. From the top of the screen, swipe your finger down.
3. Tap on the items you want to manage. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
1. Tap **Actions** on the lower left corner and tap the preferred option.
2. **Copy** and **Move**: tap the back arrow on the upper left and navigate to the folder that you want to place the selected items. Tap **Confirm** on the lower left. Note: Move will remove the items from the original folder and

place them in the destination folder.

REVIEW RECENTLY VIEWED ITEMS

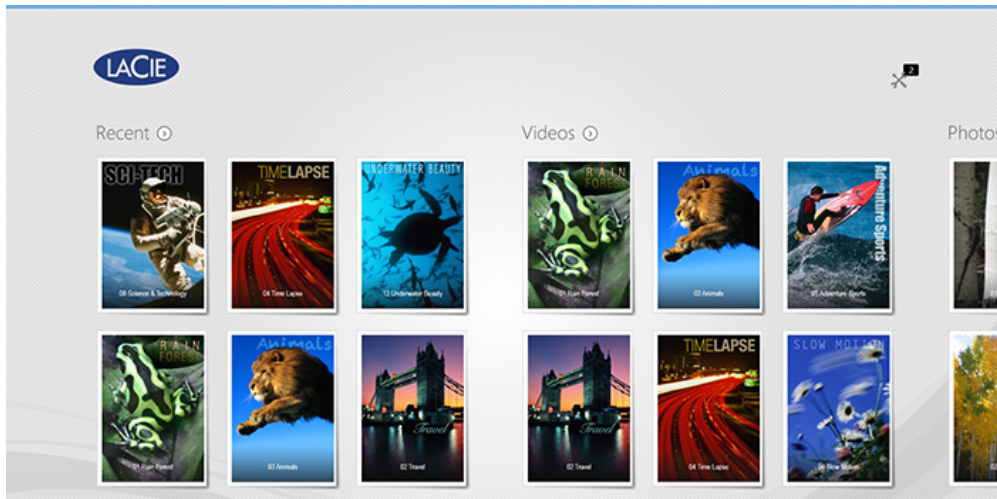
The Start Page shows you a small preview of recently viewed items. To review the last 20 items for each media library (Videos, Photos, Music, and Documents):

1. Tap on the arrow next to **Recent**.
2. By default, you can see Recent Videos. Tap on the video you want play.
3. To choose another library, enable the app bar. From the top of the screen, swipe your finger down.
4. Tap **Show All** on the bottom right corner and tap on the library you want to view.

USING MEDIA APP CONTROLS

Controls for the media app can be found within the app bar.

START PAGE



The Start Page appears with each initial launch of the media app.

Tip: If you are having difficulty returning to the Start Page, quit the media app and then open it again.

View media libraries

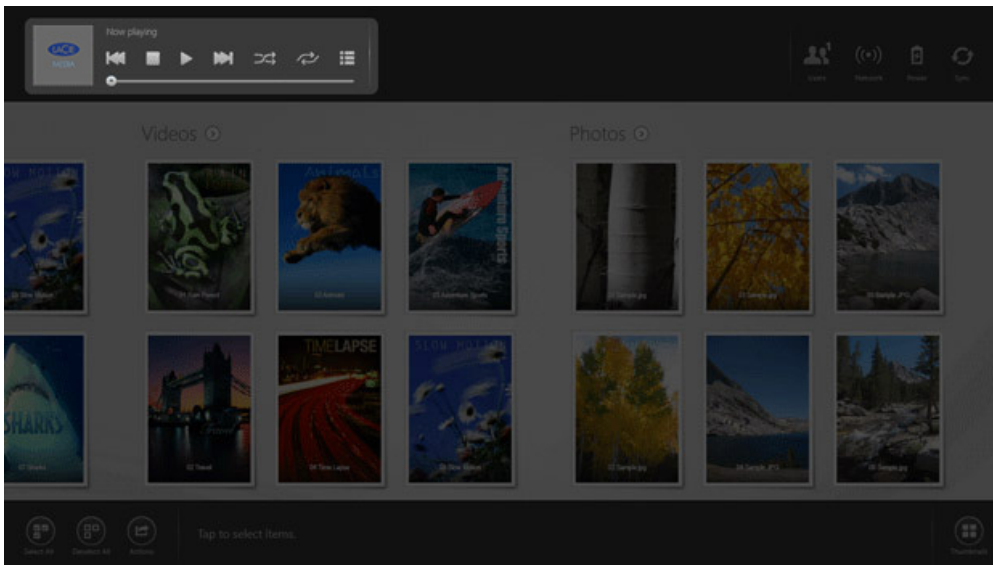
The Start Page gives you a quick view of the libraries and folders on your storage device and your mobile device.

1. Navigate between libraries by swiping your finger left to right and right to left.
2. To view the all the contents of a library, tap on the arrow next to the library name. For example, tap on the arrow next to Photos to see all the pictures on your storage device.
3. When in a library view, you can return to the Start Page by tapping on the home icon on the upper left corner.

App bar controls

Enable the app bar to reveal the media app controls. From the top of the screen, swipe your finger down.

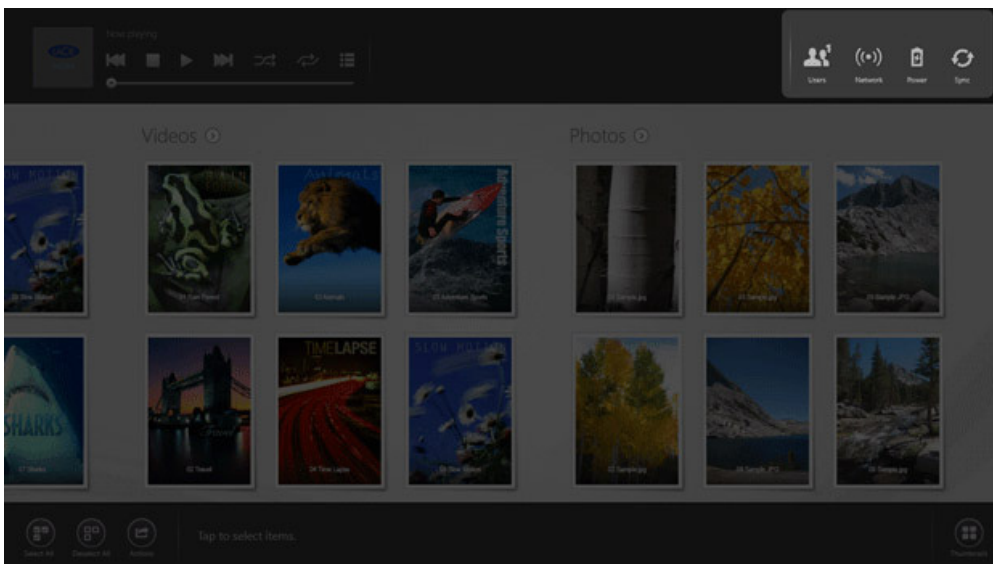
Upper left: now playing (music)



You can play music while browsing the media app. Playback options include: return to the start of the track; stop; play/pause; skip to the end of the track; random play (interconnected arrows); continuous play (circular arrows); and show list (tap on the list icon to see tracks in the queue).

The default media app icon will change to the icon for the track that you are playing.

Upper right: device status controls



App bar device status controls include:

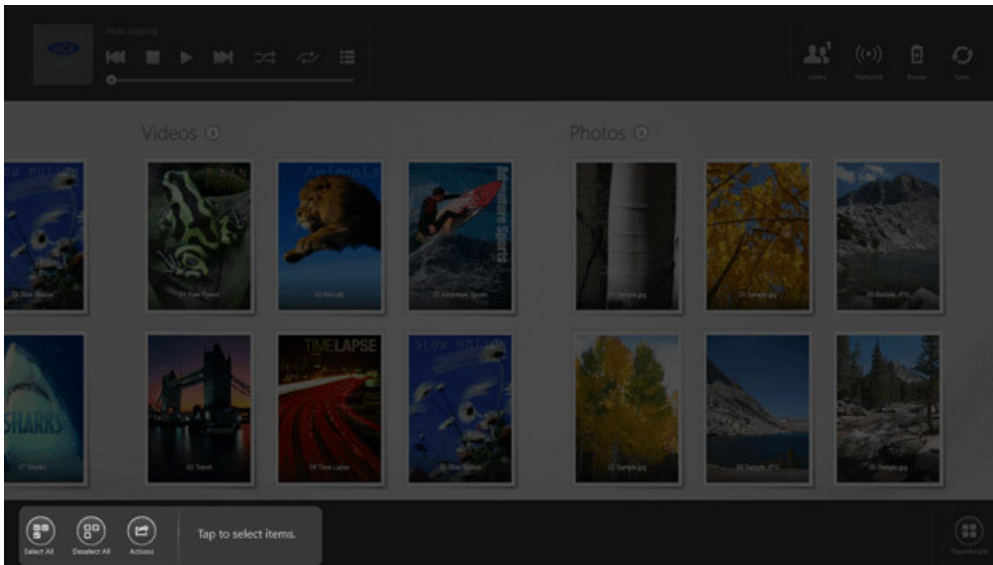
- **Users.** Review the number of users connected to the storage device.
 - **Network.** Enable/disable the storage device's connection to the Internet.
1. Tap **Network**.
 2. Tap on the switch for **Connect Product**. *Product* is the name of your storage device.
 3. Tap on the Wi-Fi network to join.
 4. Enter the password.

Note: The mobile device briefly loses contact with the storage device while connection is established. The icon

for Network changes to indicate connection to the Internet.

- **Power.** Tap **Power** to review the remaining charge for the battery.
- **Sync.** Tap **Sync** to refresh the page.

Lower left: select and actions

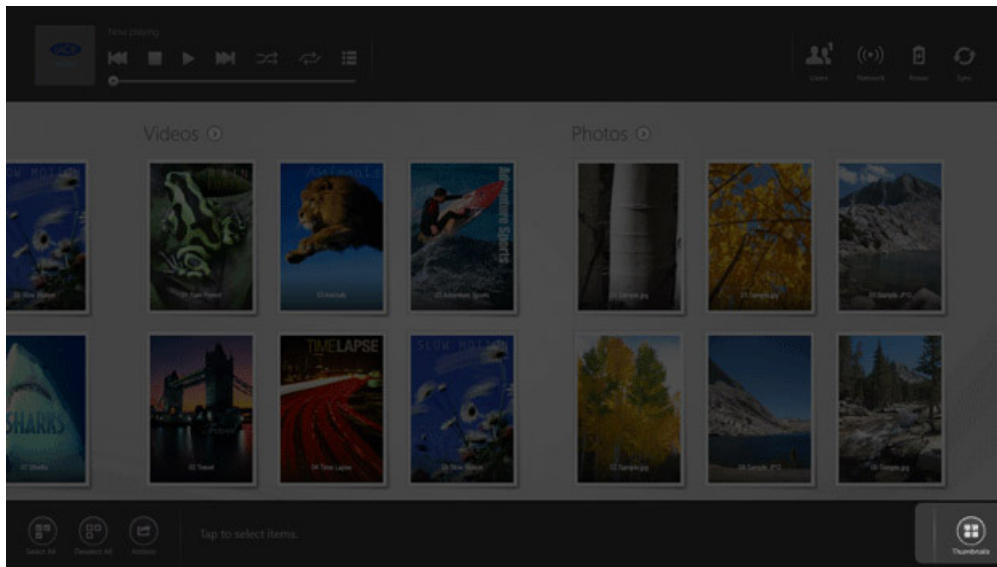


The lower left corner of the app bar provides the functions for managing content:

- Tap **Select All** to select all items on the screen.
- Tap **Deselect All** to deselect all items on the screen.
- An action generally follows a selection of one or more items. The steps below describe how to select content and choose an action. You can use these steps when viewing the Start Page, a media library (Videos, Photos, Music, and Documents), and folders (storage device and mobile device).
 1. Tap on the items you want to manage. A check mark appears on each item that you select.
 2. Tap **Actions** and tap one of these options: Copy; Delete; Download; Upload; Move; and Play.

Note: This list does not include all actions available with the media app.

Lower right: view



Tap on the icon to switch the view to:


- List
- Thumbnails

VIEWING AND FILTERING CONTENT

VIEW

The media app gives you two options to view your content:

-  : Thumbnails

-  : List

Tap on the view icon on the lower right corner to switch between each view.

FILTER



The media app's filter options are available by pinching inward on the screen with your fingers. Exit filter mode by pinching outward with your fingers.

On the Start Page, you can filter:

- By name
- By name, reverse order
- By date
- By date, reverse order
- By type
- By size
- By size, reverse order

Note: You can access filter options in each library by pinching on the screen. Filter options vary by library.

CUSTOMIZING YOUR STORAGE DEVICE

Settings for your storage device are available in the charms and app bars.

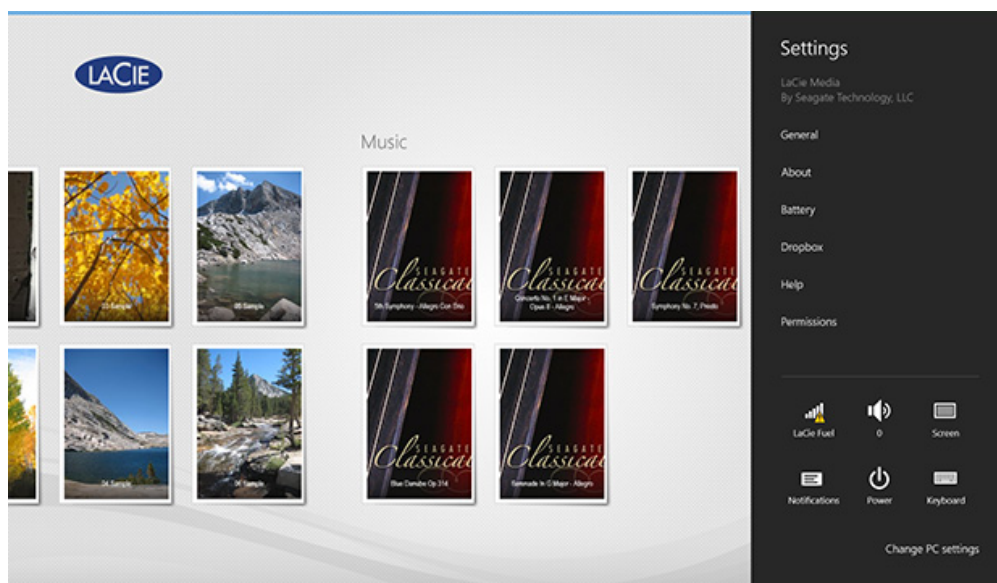
Note: Your storage device might not support all features listed below.

CHARMS BAR

Enable the charms bar:

1. Starting from the right edge of the screen, swipe your finger from right to left.
2. Tap **Settings**.

Charms bar settings



- **General.** Tap **General** to review or change the following settings:
 - **Wireless network name.** Changing the name here will change the name of your storage device on the list of Wi-Fi networks.
 - **Wireless network password.** You can prevent unauthorized access to the storage device by setting a password for its Wi-Fi network.
 1. Enter a password in the empty field. Make certain to note the password as you will be required to enter it in your mobile device's Wi-Fi settings.
 2. Tap on the switch to enable password protection.
 3. Your mobile device loses contact with the storage device when the password is updated. Go to your mobile device's Wi-Fi settings to join the storage device's network using the password you just created.
 4. Return to the media app. (**Note:** To change a password, you must enter the current password in the empty field and tap **Change Password**.)
 - **Download and play.** Enable/disable streaming while downloading; enable/disable the media app as the

default app to playback for videos.

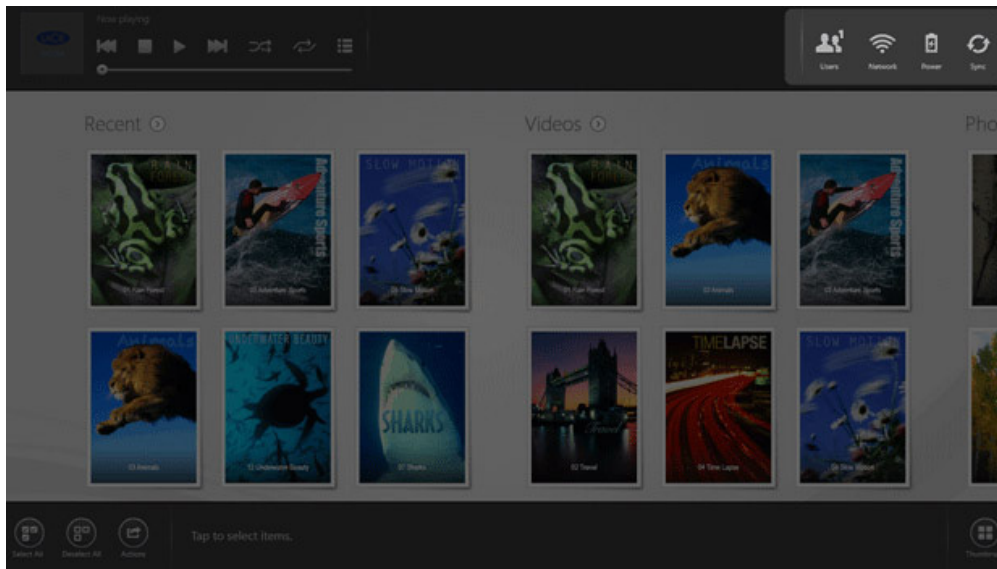
- **System.** Tap **Restart** to reboot the storage device or **Shut Down** to power off the storage device.
- **About.** Tap About to review the following settings:
 - **The media app version.** The version of the media app on your mobile device.
 - **Product Name and Device Name.** By default, the names listed here will be identical.
 - **Firmware version.** The current version of firmware for your storage device. The media app will alert you if an update is available.
 - **Storage.** Review the available capacity on your storage device.
 - **Registration.** Tap the link to register your storage device and review the product warranty.
 - **Advanced settings (Reset to default).** Tap **Advanced** to review important network details: MAC Address; IP Address; Wi-Fi Channel; and, Security. You can also: **Clear the cache for download and play** to improve the performance of your storage device; and, **Reset to factory defaults.**
- **Battery.** Tap **Battery** to review or change the power conservation settings.
 - **ECO Mode.** Enabling ECO Mode can help you increase battery life. Non-critical services such as DLNA and SAMBA are turned off when ECO Mode is enabled. Tap on the slider to enable/disable ECO Mode.
 - **DLNA.** Allows DLNA playback devices on the network to view and play media files stored on the wireless storage device. Tap on the slider to enable/disable DLNA.
 - **SAMBA.** Allows computers on the network to connect to the wireless storage device as a network volume. Turning it off does not prevent access to the storage device using the media app or a web browser. Tap on the slider to enable/disable SAMBA. See the Help section [Conserving Battery Life](#) for more details.
- **Cloud Storage:** You can use this option to sync files with your Dropbox or Google Drive accounts. Your cloud storage login and password are required to link the storage device to the account. **Note:** Google Drive is not available on all storage devices..
- **Help.** Tap **Help** for tips on how to use your storage device.
- **Permissions.** Tap **Permissions** to review access rights given to the media app.

APP BAR

Enable the app bar:

1. From the top of the screen, swipe your finger down.
2. Settings are available on the upper right corner.

App bar settings



- **Users.** Review the number of users connected to the storage device.
- **Network.** Enable/disable the storage device's connection to the Internet.
 1. Tap **Network**.
 2. Tap on the switch for **Connect Product**. *Product* is the name of your storage device (e.g. LaCie Fuel or Seagate Wireless).
 3. Tap on the Wi-Fi network to join.
 4. Enter the password. **Note:** The mobile device briefly loses contact with the storage device while connection is established. The icon for Network changes to indicate connection to the Internet.
- **Power.** Tap **Power** to review the remaining charge for the battery.
- **Sync.** Tap **Sync** to refresh the page.

MANAGING CONTENT ON YOUR STORAGE DEVICE

- [Copy content](#)
- [Move content](#)
- [Rename content](#)
- [Delete content](#)

COPY CONTENT

Note: The instructions below describe how to copy items within the storage device's folders. You can also copy items within its media libraries (Videos, Photos, Music, and Documents).

1. On the Start Page, swipe your finger from right to left to navigate to **On Product**. *Product* is the name of your storage device (e.g. On LaCie Fuel or On Seagate Wireless). Tap on the arrow next to the product name and navigate to the folder with the items you want to manage.
2. Enable the app bar to select one or more items. From the top of the screen, swipe your finger down.
3. Tap the items you want to copy. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
4. Tap **Actions** on the lower left corner and tap **Copy**.
5. Tap the back arrow on the upper left and navigate to the destination folder for the copied items.
6. Tap **Confirm** on the lower left.

MOVE CONTENT

Note: The instructions below describe how to move items within the storage device's folders. You can also move items within its media libraries (Videos, Photos, Music, and Documents).

1. On the Start Page, swipe your finger from right to left to navigate to **On Product**. *Product* is the name of your storage device (e.g. On LaCie Fuel or On Seagate Wireless). Tap on the arrow next to the product name and navigate to the folder with the items that you want to manage.
2. Enable the app bar to select one or more items. From the top of the screen, swipe your finger down.
3. Tap the items you want to move. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
4. Tap **Actions** on the lower left corner and tap **Move**.
5. Tap the back arrow on the upper left and navigate to the destination folder for the selected items.
6. Tap **Confirm** on the lower left. **Note:** Moving content will remove the items from the original folder and place them in the destination folder.

RENAME CONTENT

1. On the Start Page, swipe your finger from right to left to navigate to **On Product**. *Product* is the name of

- your storage device (e.g. On LaCie Fuel or On Seagate Wireless). Tap on the arrow next to the product name and navigate to the folder with the item you want to rename.
2. Enable the app bar to select one or more items. From the top of the screen, swipe your finger down.
 3. Tap the item you want to rename. A check mark appears on the item that you select. **Note:** The rename option is not available if more than one item is selected.
 - To deselect a single item, tap on it.
 4. Tap **Actions** on the lower left corner and tap **Rename**.
 5. Type the new name and tap **Confirm**.

DELETE CONTENT

Note: The instructions below describe how to delete items within the storage device's folders. You can also delete items within its media libraries (Videos, Photos, Music, and Documents). Deleting a file or folder will permanently remove it from your storage device.

1. On the Start Page, swipe your finger from right to left to navigate to **On Product**. *Product* is the name of your storage device (e.g. LaCie Fuel or Seagate Wireless). Tap on the arrow next to the product name and navigate to the folder with the items you want to manage.
2. Enable the app bar to select one or more items. From the top of the screen, swipe your finger down.
3. Tap the items you want to delete. A check mark appears on each item that you select.
 - To deselect a single item, tap on it. To deselect all files, tap **Deselect All** on the bottom left corner.
 - To select all files in the view, tap on **Select All** on the bottom left corner.
4. Tap **Actions** on the lower left corner and tap **Delete**.
5. Tap **Confirm**.

CONSERVING BATTERY LIFE

You can prolong battery life by enabling ECO Mode on your mobile storage.

1. Enable the charms bar by placing your finger on the right of the screen and swiping right to left.
2. Tap **Settings** and tap **Battery**.
3. Enable **ECO mode** by tapping on its switch.
4. Tap the back arrow and hide the charms bar by tapping on the center of the screen.

When playing a video, the storage device will use your mobile device's memory to temporarily store the video content. By using the mobile device's memory, the storage device can enter sleep mode to conserve its battery.

POWER SETTINGS OPTIONS

By enabling ECO mode, two non-critical services have been turned off:

- **DLNA.** Allows DLNA playback devices on the network to view and play media files stored on the wireless storage device.
- **SAMBA.** Allows computers on the network to connect to the wireless storage device as a network volume. Turning it off does not prevent access to the storage device using a web browser.

Even when ECO mode is enabled, you can manually turn on DLNA and SAMBA:

1. Enable the charms bar. From the right edge of the screen, swipe your finger from right to left.
2. Tap **Battery**.
3. Tap on the switch for **DLNA** or **SAMBA**.

BATTERY PERFORMANCE

To achieve the best energy conservation:

- Enable ECO mode
- Disable DLNA and SAMBA
- Do not connect your storage device to the Internet while it is connected to your mobile device.
- Confirm that **Download and play** is enabled in **Charms bar > Settings > General**.

UPDATING THE MEDIA APP AND THE STORAGE DEVICE

UPDATE THE MEDIA APP

Updates to the app are managed by the operating system. Note: Your device must be connected to the Internet for the operating system to know an update is available.

- Windows 8.0: Windows Store informs you that an update is available. Go to the store to perform the update.
- Windows 8.1: The media app is updated automatically.

REVIEW THE CURRENT VERSION OF THE MEDIA APP

1. Starting from the right edge of the screen, enable the charms bar by swiping your finger from right to left.
2. Tap **Settings**.
3. Tap **About** to check the version of the media app.
4. Go to the Windows Store and see if a newer version of the the media app is available.

UPDATE THE STORAGE DEVICE

The media app automatically checks for firmware updates when the storage device is connected to the Internet. If an update is found, the media app downloads it in the background and prompts you to restart the storage device. The firmware update is installed upon restart.

Review the current version of the storage device's firmware

1. Starting from the right edge of the screen, enable the charms bar by swiping your finger from right to left.
2. Tap **Settings**.
3. Tap **About** and check **Firmware version**.
4. For information on firmware updates, go to [LaCie support](#) and choose your storage device.

ACCESSING MULTIPLE STORAGE DEVICES ON THE SAME NETWORK

The media app can detect more than one compatible storage device on a network. For example, you connect a wireless storage device and a network-attached storage (NAS) device to your home network. Provided that both are compatible with the media app, you can switch between the two storage devices when you connect your mobile device to the same network.

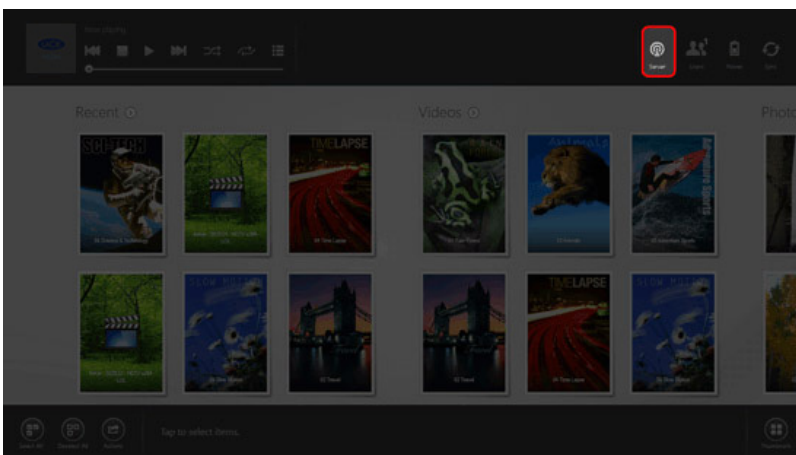
ADD YOUR DEVICES TO YOUR NETWORK

All devices, including the mobile device, must be connected to a single network.

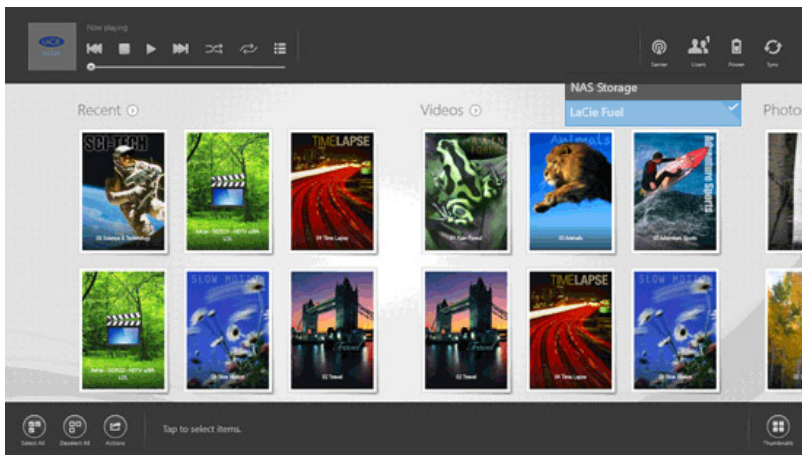
1. Use the media app to join the wireless storage device to your home network Wi-Fi.
2. Use the mobile device's Wi-Fi settings to connect it to your home network Wi-Fi. **Tip:** For access to multiple storage devices on a network, make certain that your mobile device changes its Wi-Fi connection from the wireless storage device to your home network Wi-Fi.
3. Connect your NAS to your home network via Ethernet. See the NAS's user manual for instructions.

CHOOSE THE STORAGE DEVICE

1. Enable the app bar on the Start Page by swiping your finger down from the top of the screen. When the media app detects two compatible storage devices, the setting **Network** changes to **Server**.



2. Tap on **Server** and tap on the storage device you want to access.



TROUBLESHOOTING

- For instructions on how to connect a compatible wireless storage device to your network, see the Help section [Connecting Mobile and Storage Devices to Wi-Fi Networks](#).
- See the NAS's user manual for instructions on how to connect it to the network.
- If you experience difficulty connecting to a compatible storage device, confirm that it has been added to Windows. Go to **Charms bar > Change PC settings > PC and devices > Devices**. The storage device should be listed under Other devices. If it is not listed, tap on **Add a device** and choose your device.

TROUBLESHOOTING

- [Files take awhile to appear](#)
- [Cannot connect to wireless or network-attached storage devices](#)
- [Connection to wireless storage is lost when the mobile device wakes from sleep](#)
- [Video, song, or file does not play/open](#)
- [Reformatted drive for Mac](#)

FILES TAKE AWHILE TO APPEAR ON THE STORAGE DEVICE

The media app performs a one-time scan of the content that you copied to your wireless and network-attached storage devices. The scan can take time when the storage device has a good amount of files.

If you recently copied content to your storage device and you do not see your files, you can refresh the view.

1. From the top of the screen, swipe your finger down to enable the app bar.
2. Tap **Sync** on the upper right corner.

CANNOT CONNECT TO WIRELESS OR NETWORK-ATTACHED STORAGE DEVICES

- A low battery charge might cause issues with the Wi-Fi connection. If you have an intermittent connection to the wireless device, check its battery charge. From the top of the screen, swipe your finger down to enable the app bar and tap **Power** on the upper right corner.
- Confirm that your storage device is disconnected from your computer and powered on. Make certain that the Wi-Fi LED is solid blue. The Wi-Fi is disabled when the wireless storage device is attached to a computer via USB or another wired connection.
- On your mobile device, check whether the storage device's wireless network is selected in the network list. If you move out of the storage device's wireless range, your mobile device will disconnect from the Wi-Fi signal. The maximum range is approximately 145 ft./44 m. In addition, obstructions, such as walls and other interference can affect the strength of the signal. Try reconnecting to the Wi-Fi network.
- You can have up to five users. From the top of the screen, swipe your finger down to enable the app bar. Check **Users** on the upper right corner.
- Power off the storage device, wait 10 seconds and then power it on. If applicable, confirm that your mobile device is connected to the storage device's Wi-Fi. Relaunch the media app to access the storage device.

CONNECTION TO WIRELESS STORAGE IS LOST WHEN THE MOBILE DEVICE WAKES FROM SLEEP

Connection to your wireless device's Wi-Fi network can be lost when a mobile device enters ECO Mode. To recover the connection, go to your mobile device's Wi-Fi settings and choose the name of your mobile device.

VIDEO, SONG, OR FILE DOES NOT PLAY/OPEN

You can copy any file to your storage device, however, the device to which you stream your media files can play only the file formats that it supports. The media app does not convert files to other formats. See your mobile device's specifications for a list of supported file types.

REFORMATTED HARD DRIVE FOR MAC

Do not allow Time Machine® to use your storage device for backups. Doing so will reformat the storage device's hard drive.

If you reformatted the storage device by mistake, you can set it back to its original format. Visit your device's support website for further details: [Seagate wireless products](#) or [LaCie wireless products](#)